



Appendix A. Public Outreach Phase 1

HELP SHAPE FUTURE TRANSIT

To plan for the region's future, we are conducting a short survey to understand your transit needs. This information will help develop a plan for transit improvements.

**FOR QUICKER ENTRY - SUBMIT SURVEY ON-LINE AT:
www.lhcaz.gov/transit-plan**

TELL US ABOUT YOU

- 1) **Where do you live?** City: _____ Closest Intersection/Crossroad: _____
- 2) **Are you currently employed and/or in school?** (check all that apply)
 Employed (Name of Business): _____ School (name): _____ Neither
- 3) **What is your age range?** Under 18 18-34 35-49 50-64 65 and older Prefer not to answer

HOW DO YOU GET AROUND?

- 4) **What form of transportation do you most commonly use?** (check all that apply)
 Drive myself Bus or van operated by senior center, community organization, or other agency
 Get a ride with family member of friend/carpool Uber/Lyft **→ Name:** _____
 Ride a bike or walk Other: _____

5) **On average, how many times a week do you travel to the following places?** (mark X for all that place)

Destination	Never	1 - 2 Days a Week	3 - 5 Days a Week	Everyday
London Bridge Resort				
Nautical Beachfront Resort				
Walmart Supercenter				
The Shops at Lake Havasu				
Home Depot				
Lowe's				
Grocery Stores				
Big Lots Shopping Center				
Ross Shopping Center				
Havasu Regional Medical Center				
Mohave Community College				
Arizona State University				
Mohave County Library				
Lake Havasu Aquatic Center				
Parker				
Kingman				
Bullhead City				

6) **In the last 12 months, have you missed a medical appointment, school, or work due to lack of transportation?** Yes No

- 7) **What keeps you from getting where you need to go?** (check all that apply)
 I do not have a car No public transportation services available for my trips
 Nobody is available to drive me Other _____

8) **What do you think is the biggest transportation problem facing Lake Havasu region today?**

YOUR OPINION ON PUBLIC TRANSPORTATION

9) Is creating a public transit service a good idea for the Lake Havasu region? Yes No Maybe

10) What benefits do you see in public transportation? (check all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Transportation for elderly, physically limited, persons who can't drive, and persons without a vehicle | <input type="checkbox"/> Helps get people to work and school |
| <input type="checkbox"/> Reduces traffic congestion | <input type="checkbox"/> Good for the environment |
| <input type="checkbox"/> Helps residents save money, especially with high gas prices | <input type="checkbox"/> Other: _____ |

11) If public transportation were available, would you use it? Yes No

→ If yes, how often would you use transit?

- Everyday
- Several times a week
- Occasionally
- Weekends only

→ If no, reason for not using transit?

- I prefer to drive
- Takes too long to get where I want to go
- My schedule varies
- Other:

IF PUBLIC TRANSIT SERVICE WERE AVAILABLE IN THE LAKE HAVASU REGION...

12) What would you most likely use public transportation for? (check all that apply)

- | | |
|--|---|
| <input type="checkbox"/> Commute to work or school | <input type="checkbox"/> Visit friends/family |
| <input type="checkbox"/> Shopping/errands | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Medical appointments or pick-up prescriptions | |

13) Where would you like to see public transit service go? _____

14) If transit service between cities/communities appeals to you, from where and to where would you like to see it?

15) Which of the following transit service option appeals to you the most? (check all that apply)

- ___ Community shuttle with a set route and schedule
- ___ "Fixed routes" service with published departure/arrival times and fixed bus stops
- ___ "Dial-a-ride" service for qualifying riders
- ___ On-demand service or Uber/Lyft/Taxis
- ___ Hybrid on-demand service that offers shared rides along a specific route
- ___ Other: _____

16) How much would you pay for a one-way ride? \$: _____

17) What payment method would you prefer for transit service? Cash Credit Card Smartphone app Other:

ADDITIONAL COMMENTS OR CONCERNS?

Participate in the Plan!

If you would like to participate as a member of a focus group, please submit your email address below:

Please submit in person or mail/email to:

Lake Havasu MPO
900 London Bridge Road, Bldg. B, Lake Havasu City, AZ 86404
Phyllis.Davis@jacobs.com

FOR QUICKER ENTRY - SUBMIT SURVEY ON-LINE AT:
www.lhcaz.gov/transit-plan



WE WANT TO HEAR FROM YOU!

Is creating public transit a good idea for the Lake Havasu Region?

To plan for the region's future, Lake Havasu MPO is conducting a short survey to understand your transit needs. This information will help develop a plan for transit improvements.

To develop this plan, we need your input! Here's how you can help:

Take the Survey at:
www.lhcaz.gov/transit-plan



Focus Group Participants Needed

You Talk. We Listen. Join Us. Get Involved.

March 18, 2019
9:30 to
11:00 AM

Lake Havasu City Police Facility
2360 McCulloch Boulevard N.
Lake Havasu City, AZ 86403

RSVP at http://LHMPO_Transit_Focus.eventbrite.com

Focus Group #1

March 18, 2019

9:30- 11:30 am

NAME	AGENCY	EMAIL
Donna McCoy	LHC Council	
Stacy Hopkins	Day and Night Shuttle	
Robert Hopkins	Day and Night Shuttle	
STEPHANIE LEONARD	NEW HORIZONS	sleonard@newhorizonsaz.com
DORIAN ATKINSON	Rise	dorena@rise-services.org
JANN Woods	MOHAF COMMUNITY college	jwoods@mohaf.edu
TERENCE CONCANNON	GO LAKE HAVASU	TERENCE@GOLAKEHAVASU.COM
Lisa Krueger	Lake Havasu Chamber	lisa@lakehavasu.com

Focus Group #2

March 18, 2019

1:30- 3:00 pm

NAME	AGENCY	EMAIL
Stephanie McKinney NORM PANGRACS		steph.mckinney@hotmail.com cgull37@yahoo
Albert Garcia Don & Chris BERGEN		alga mail@yahoo.com BERGENLHC@AMHL.COM
Robert Hayes		
Joy Smith	HRMC, Chaplain	jsmith.chaplain@gmail.com
Kathy Cibulka		KAGlascock1@yahoo.com
Tianna Crawford	Milemarkers	
DAVID LANG	LAKE HAVASU CITY	laned@LHCAZ.GOV

LAKE HAVASU METROPOLITAN PLANNING ORGANIZATION
**REGIONAL TRANSIT FEASIBILITY
AND IMPLEMENTATION STUDY**

Get On Board
LAKE HAVASU
Connecting People & Places



Focus Group Meeting
March 18, 2019

JACOBS[®]

Agenda

- ▶ Introductions
- ▶ Study Overview
- ▶ Your Role in the Study
- ▶ Group Breakouts
- ▶ Open Discussion

Introductions

- ▶ Your Name
- ▶ Agency You Represent
- ▶ Why You Are Here
- ▶ Favorite Thing About Lake Havasu

Purpose of the Study

- Identify the Need/Demand for Transit Service for Captive and Choice Riders
- Determine Local and Regional Needs
- Evaluate Alternative Service Scenarios
- Create a Short- and Long-Term Plan

"Both Havasu Area Transit (HAT) and before that City Transit have been a fixture in my life since I moved here and it looks like the end of the road cannot be far off. I am distressed as to what I will have to do from now on."

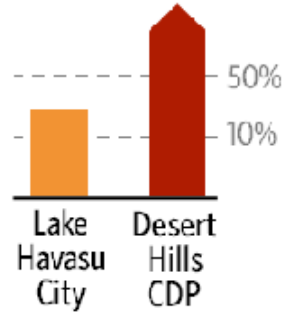
~2013 Havasu News Article Comment

Purpose of the Study (Continued)



56,130

2018 POPULATION
in LHMPO region



18%
POPULATION INCREASE
in LHMPO by
year 2050

17%

of LHMPO residents
have a **DISABILITY**

4.2%

of LHMPO residents

NO VEHICLE AVAILABLE

33% only have access
to one vehicle



AGE 65 AND OLDER

36%
Desert Hills

31%
Lake Havasu



31%

Desert Hills

13%

Lake Havasu

BELOW POVERTY LEVEL

MAJOR EMPLOYERS

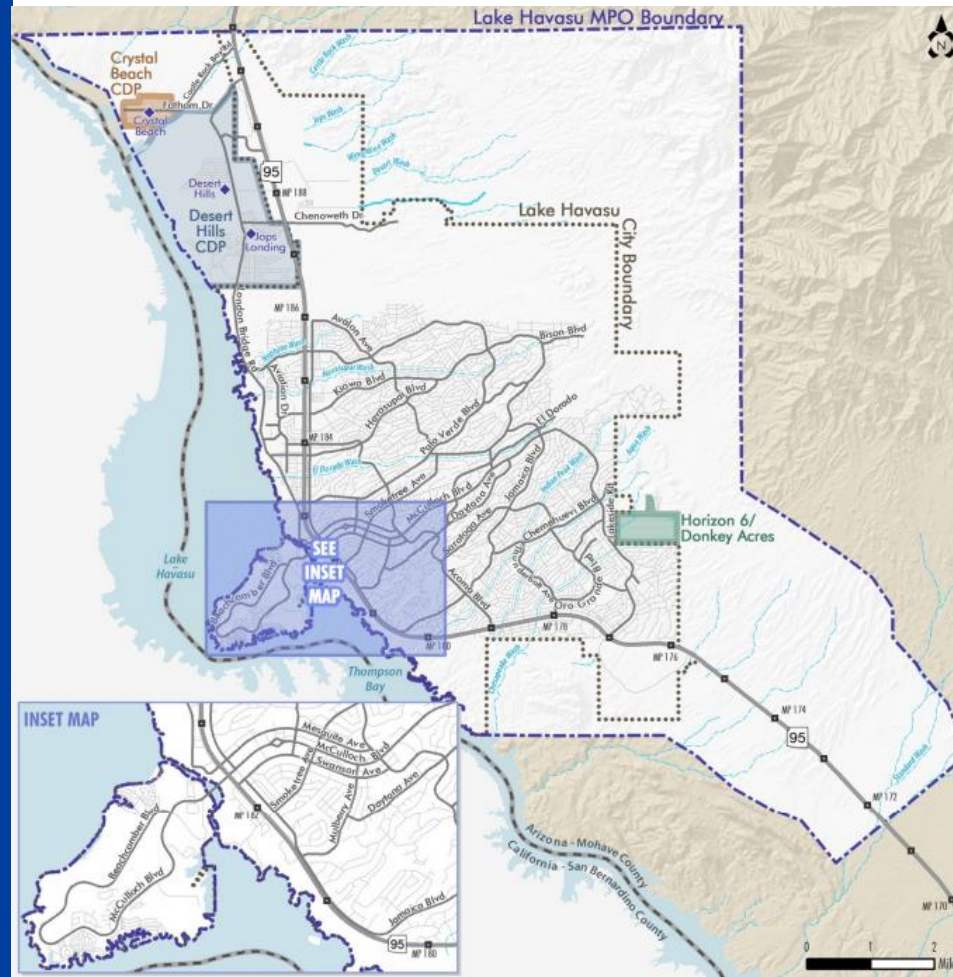


HAYASU REGIONAL
MEDICAL CENTER



>775,000
Tourists visit Lake
Havasu a year

Study Area



Your Role in Study



You're a member of the team!



Provide guidance and feedback



Serve as champions

Study Schedule

2018

2019

NOV | DEC | JAN | FEB | MAR | APR | MAY | JUN | JULY | AUG | SEPT | OCT | NOV

CURRENT TRANSIT CONDITIONS, FUTURE CONDITIONS,
AND MULTIMODAL ASSESSMENT

SHORT- AND LONG-RANGE IMPLEMENTATION PLAN

OUTREACH



**Focus Group and
Public Meetings**

Open Discussion

What do you think is the biggest transportation problem facing Lake Havasu region today? Long-term?

Open Discussion

What is the current public sentiment towards public transportation services?

Open Discussion

Do you currently use any type of shuttle or transportation service?

Open Discussion

What do you think are the biggest benefits to implementing transit?

Open Discussion

What do you think are the biggest challenges to implementing transit?

Open Discussion

What do you think the primary focus for a new public transportation service should be?

Mapping Exercise

What specific attractions or activity centers should be served by transit?

Highlight top 5 stops!

Mapping Exercise

Highlight what corridors you think are the most important to consider for public transportation service

Mapping Exercise

Determine:

- Type of service
- Service hours
- Frequency

Finish This Statement

I think creating a new public transportation system is a good/bad idea because.....

**Additional
Questions,
Comments,
Ideas?**

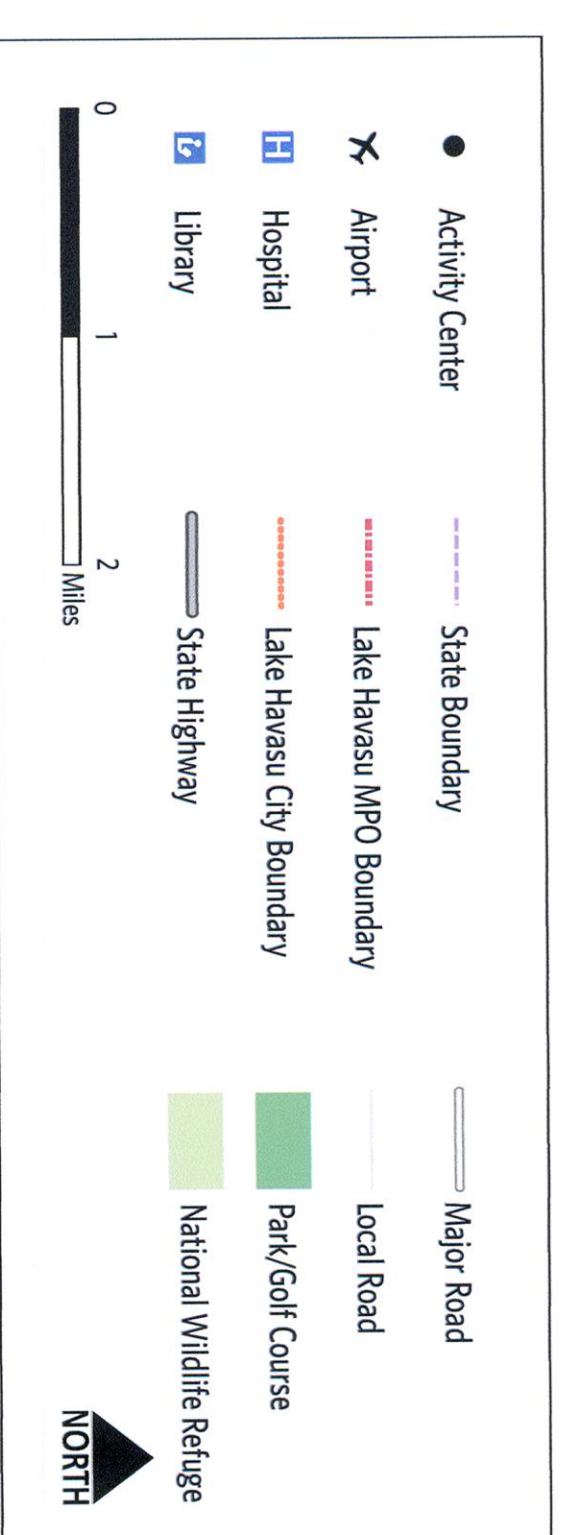
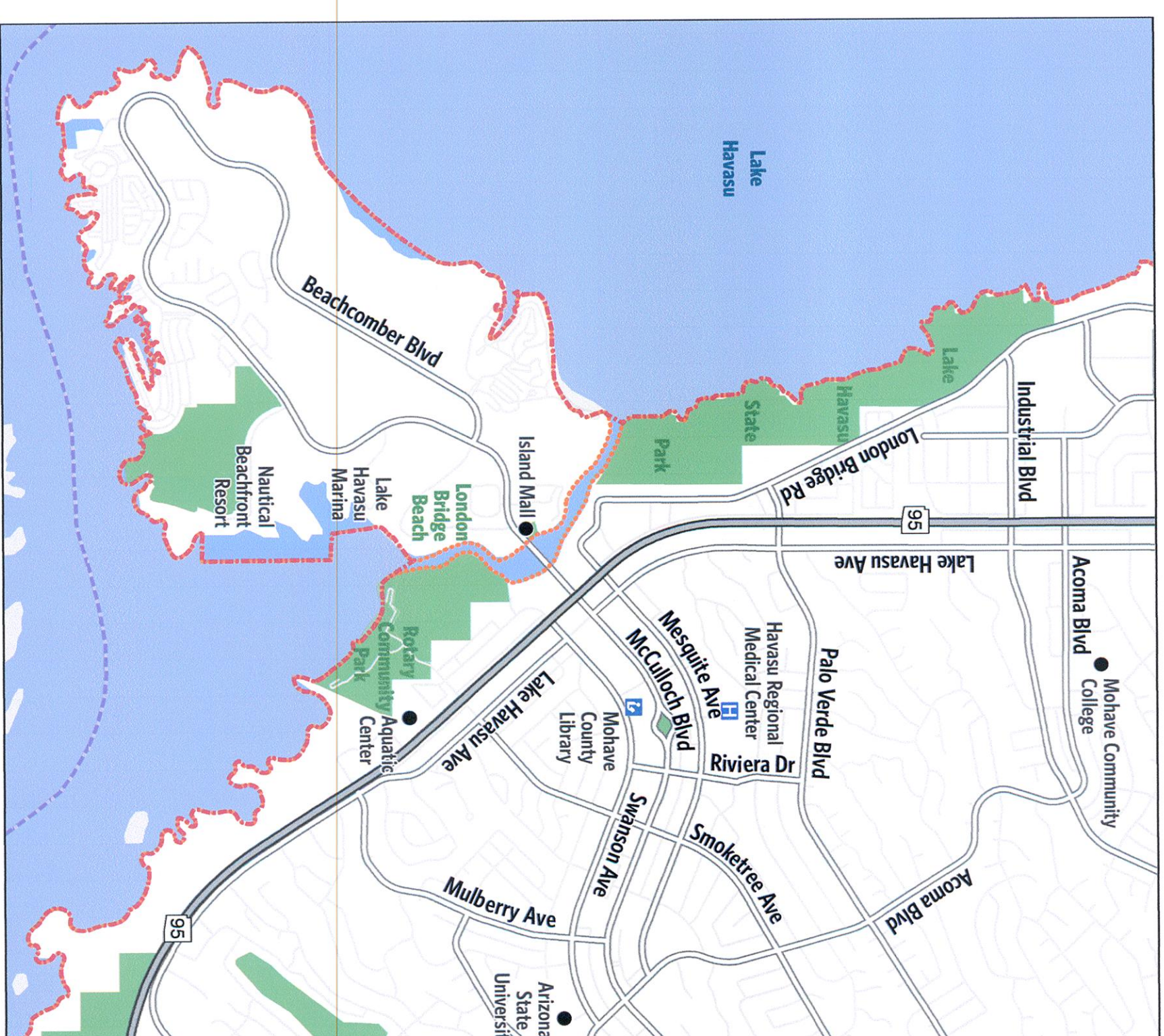
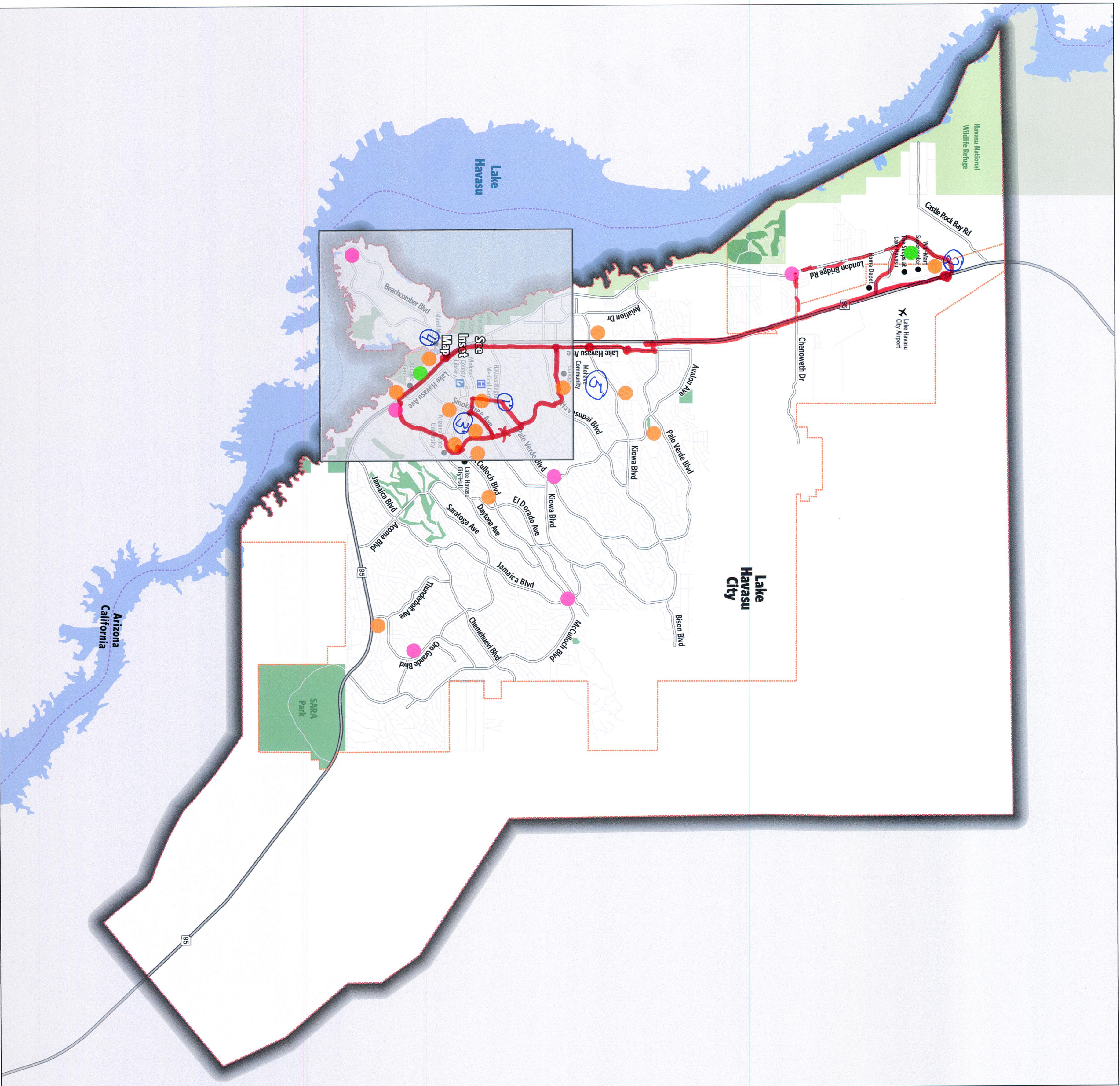
LAKE HAVASU METROPOLITAN PLANNING ORGANIZATION
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Get On Board
LAKE HAVASU 
Connecting People & Places

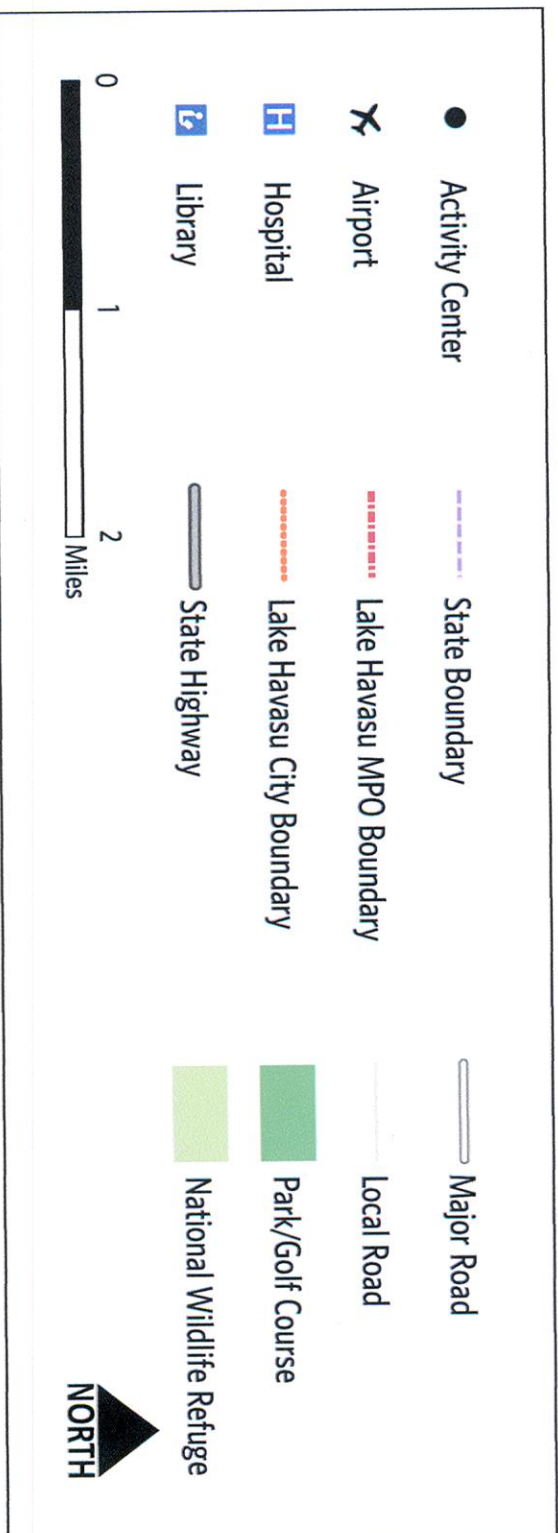
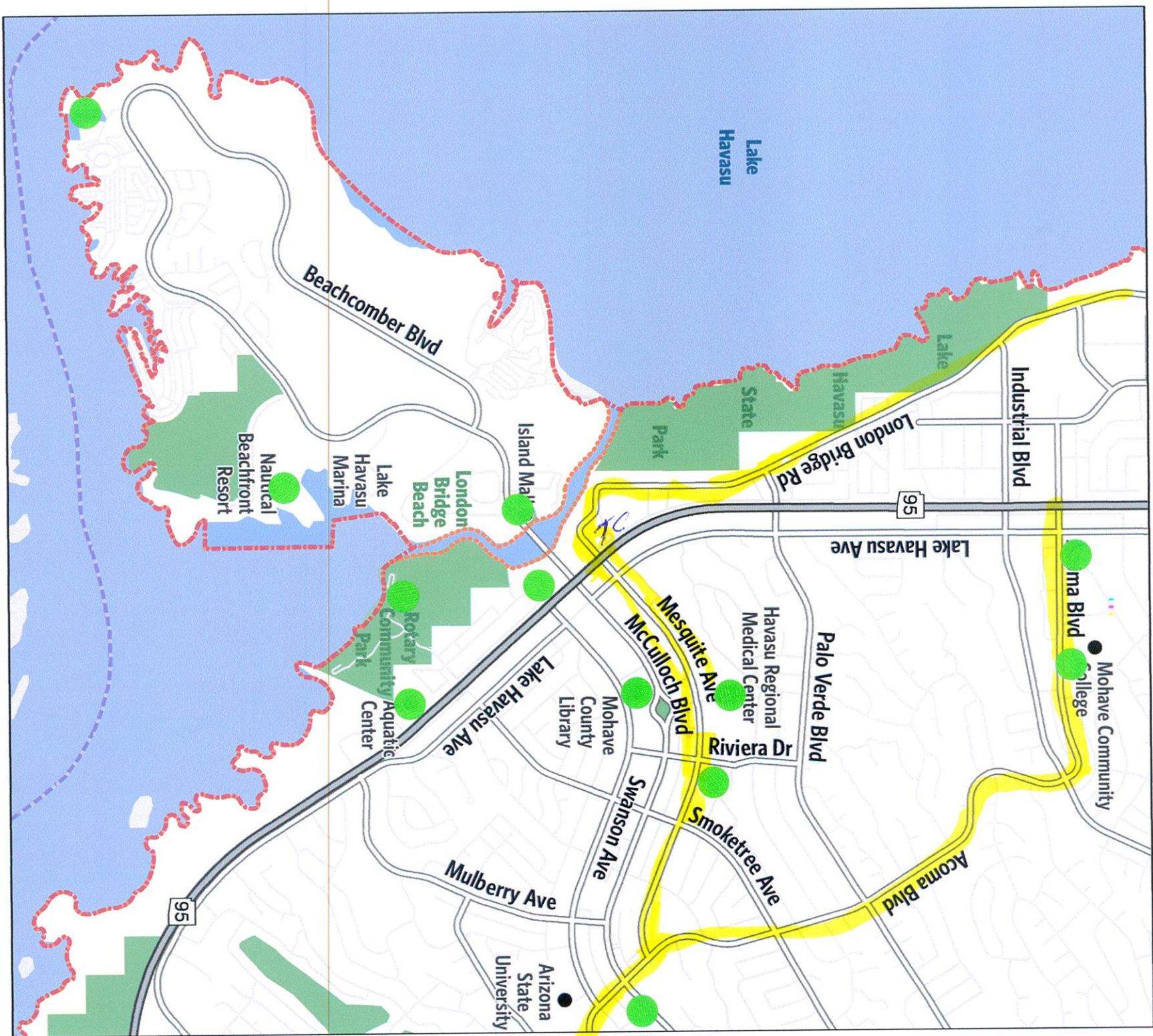
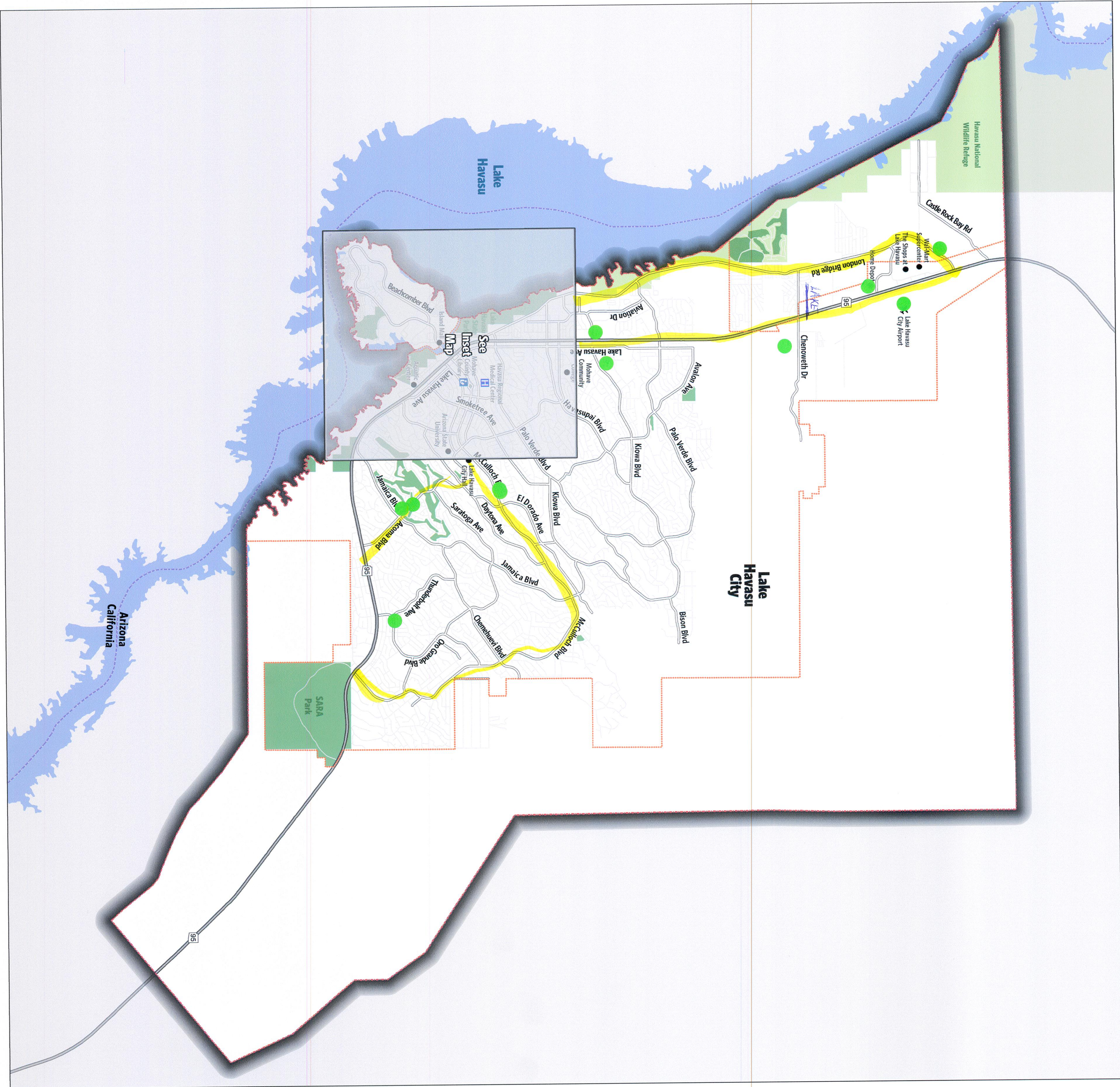
6am - 7pm
 M-F
 Medical Hospital
 Starbucks
 Shopping
 College Education

Saturday 8-8

Special events
 Windsor Beach
 Rotary Park
 Sara Park
 London Bridge
 Special Olympics
 Water sports
 Rider
 Potential Revenue
 (Source)



Other Comments



Other Comments

M-F: 7am-7pm
 S-S: 7am-7pm
 8am-9pm

Summer
 M-F 7am-7pm
 7 day a week
 - 10 passenger van
 - trolley
 - something feasible

- Havasu High
- Desert Hill
- Donkey Acres
- 1-40/95
- Seldon Blvd Rd
- churches
- s-u-e-c-h-u-c-h-s
- Rdr

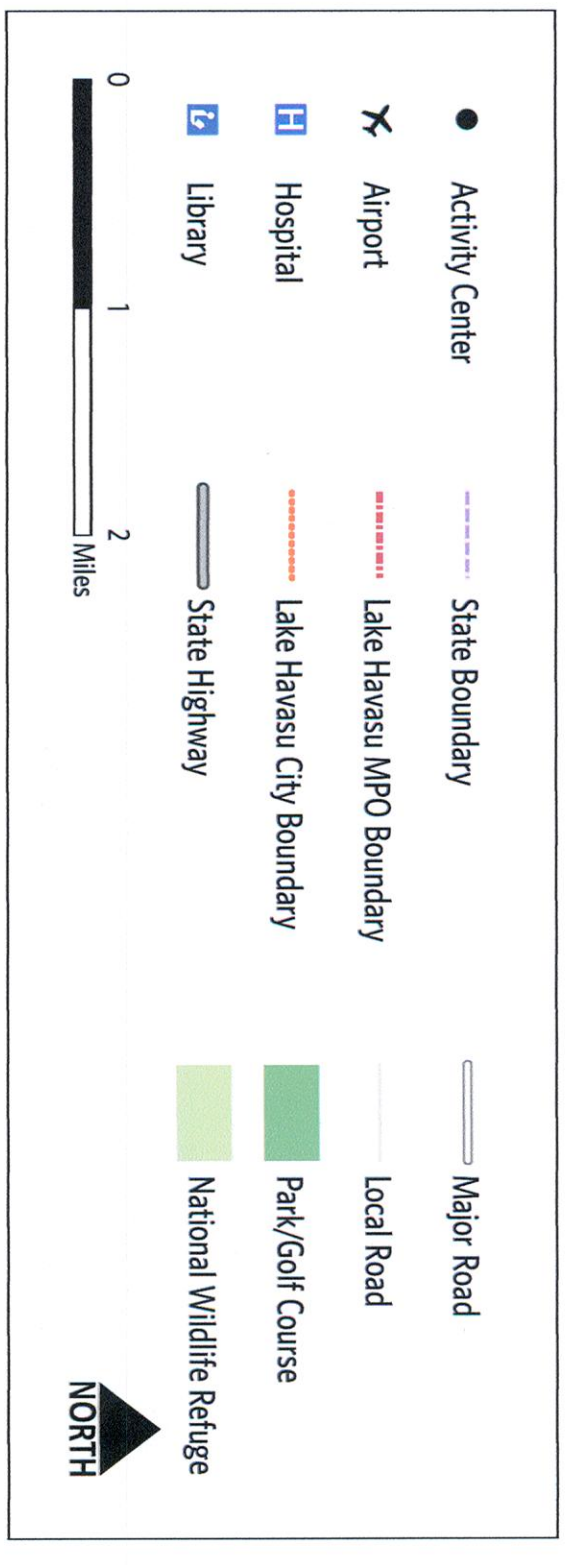
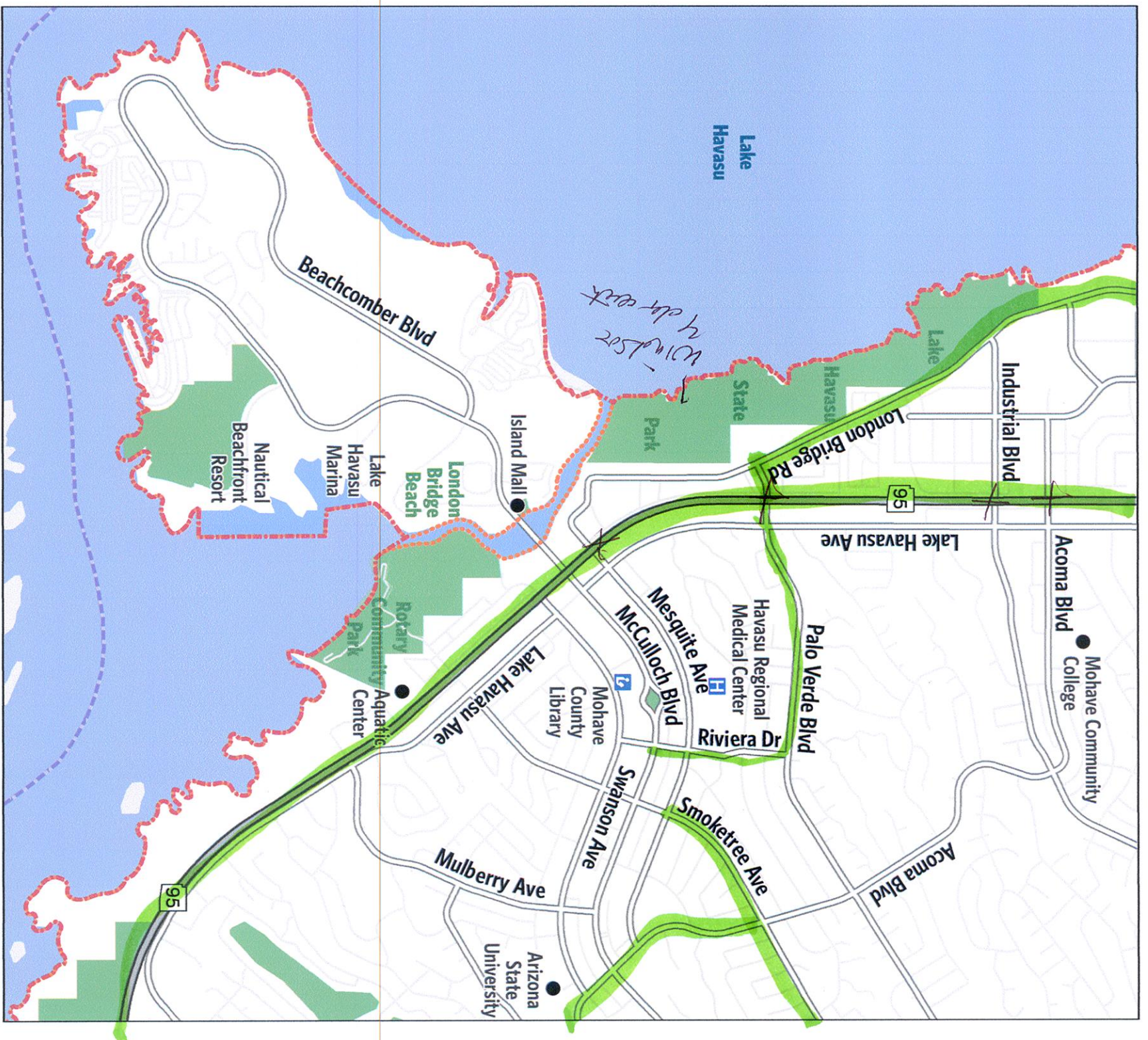
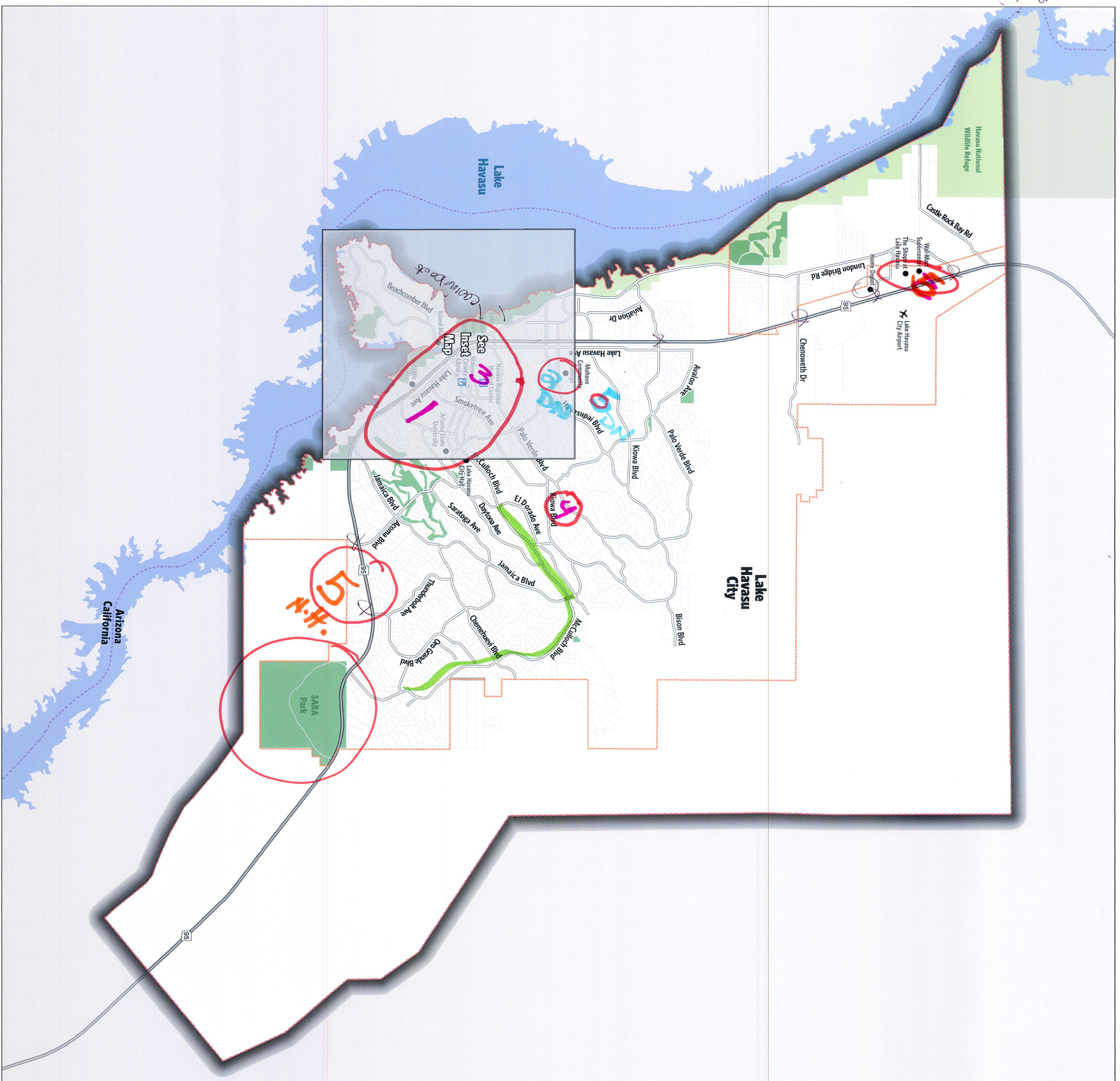
- 1. World Airport
- 2. Dr. Gaudin
- 3. Senior Center
- 4. City Hall/MD
- 5. Libreria/more

- clean
- vet - mosquito/capi
- Relief surgery with Food - Compadre/ Acacia
- Rehoboth - Kunal/Sara Juan - Under
- Greeny - @ Basher
- Donkey Acres.

6:30am-2pm

100 people a day - stop a week
- 27th St - 1st St
- 1st St - 2nd St
- 2nd St - 3rd St
- 3rd St - 4th St
- 4th St - 5th St
- 5th St - 6th St
- 6th St - 7th St
- 7th St - 8th St
- 8th St - 9th St
- 9th St - 10th St
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- 99th St - 100th St

Drop off HB on Lake St
- Station by entrance
- Catch on
- Virginia D Balle to
- 1st St - 2nd St
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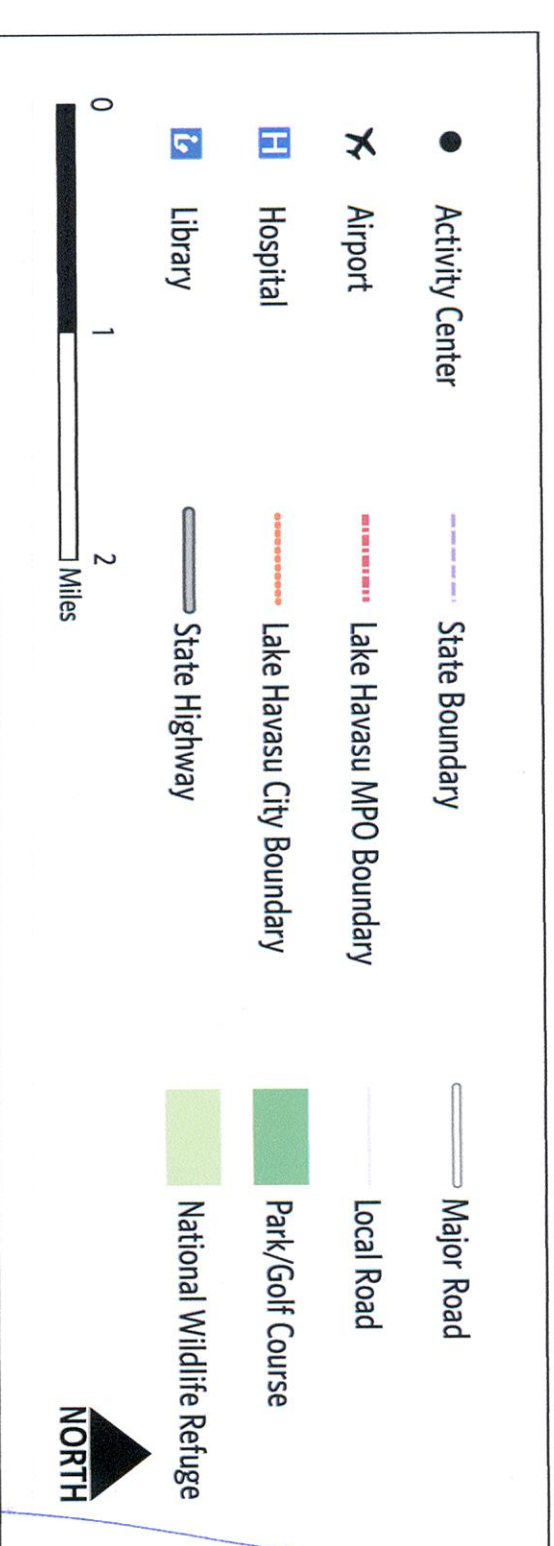
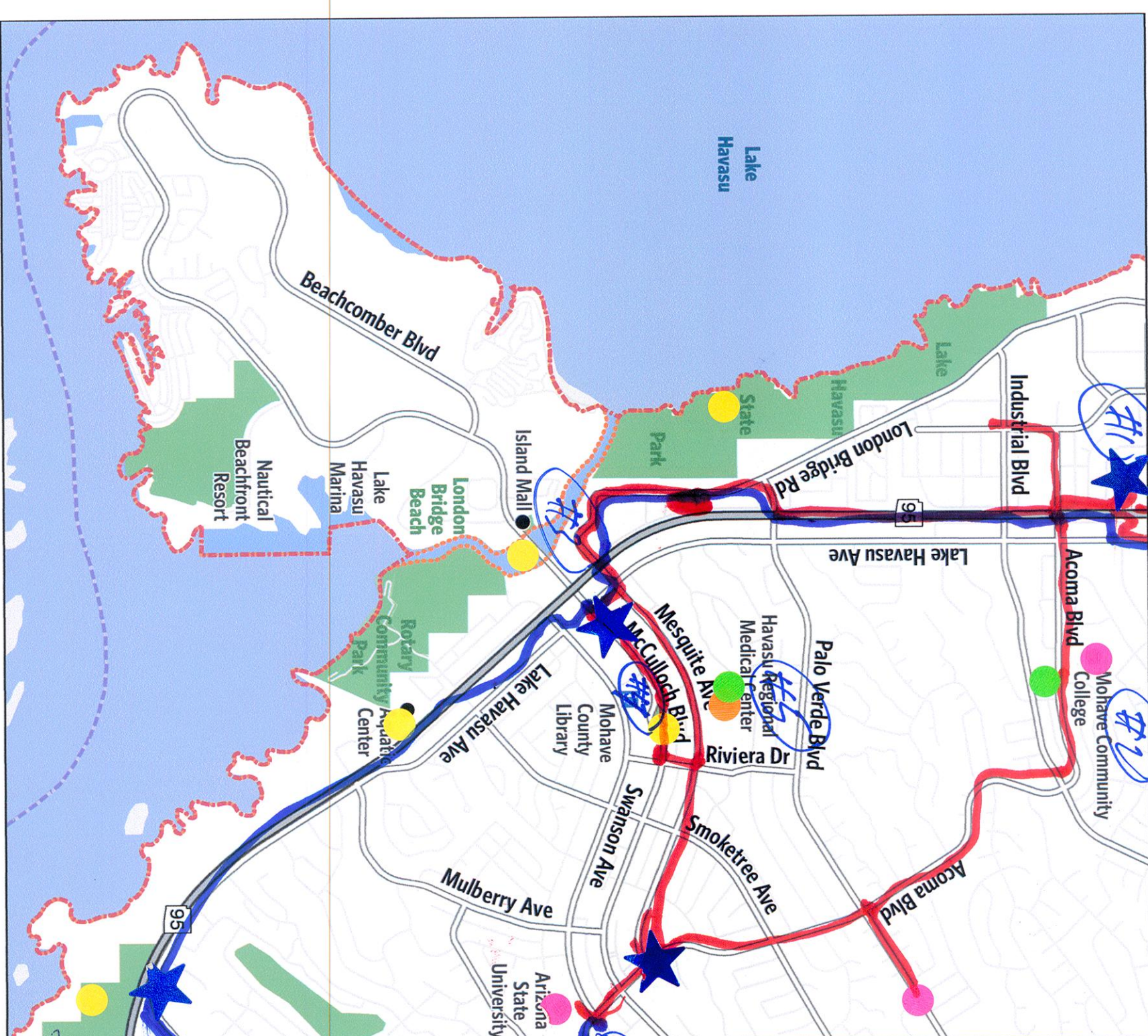
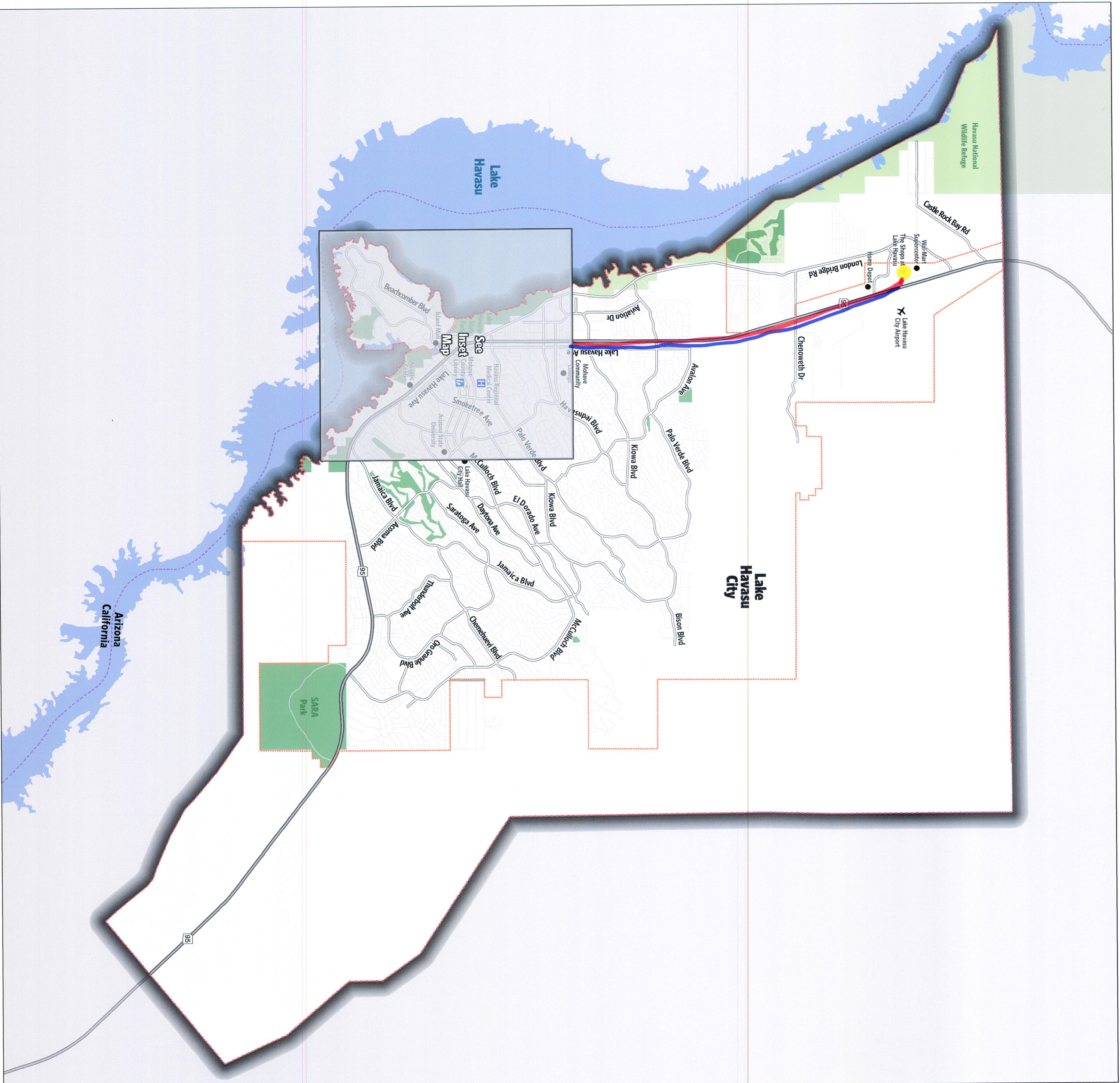


Other Comments

shops 6am - 11pm 7day wk
Hospital 6am - 5pm 5day wk
+ DR.
Senior Centers 8A - 2P 5days wk
Schools 6A - 8A - 2:30-4P M,T,W,F
6A - 8A - 1:30-3pm Tue. Fairly release
College 7Am - 10pm M-F

GROUP #2
 (MARCH 18, 2019)

S
 A
 M/H
 E
 G



Other Comments

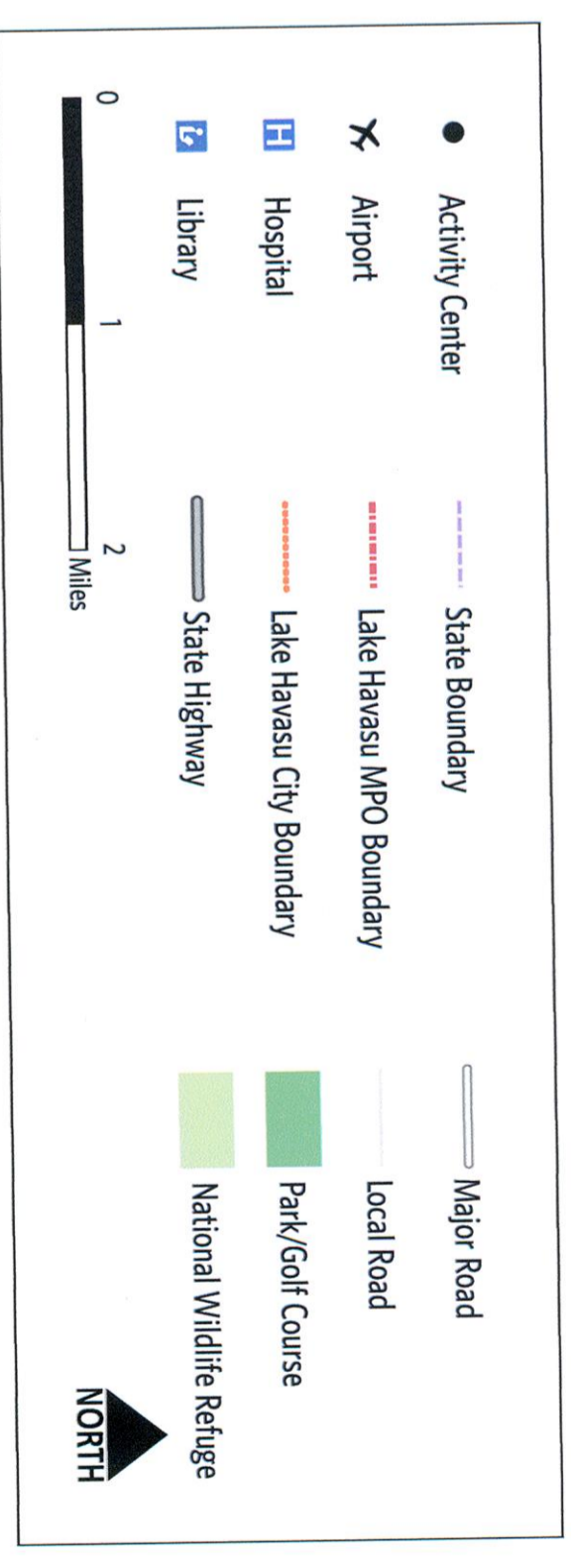
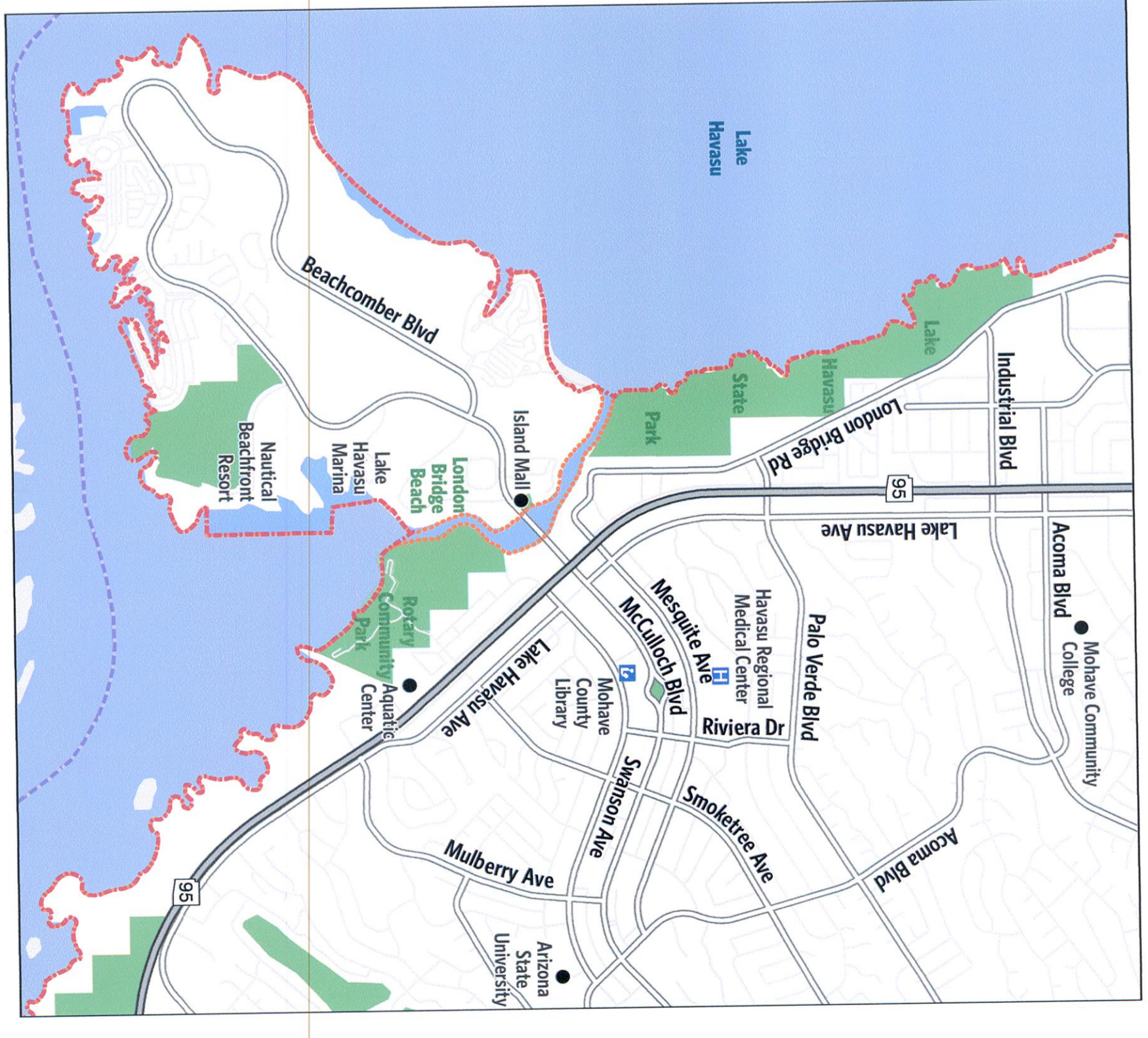
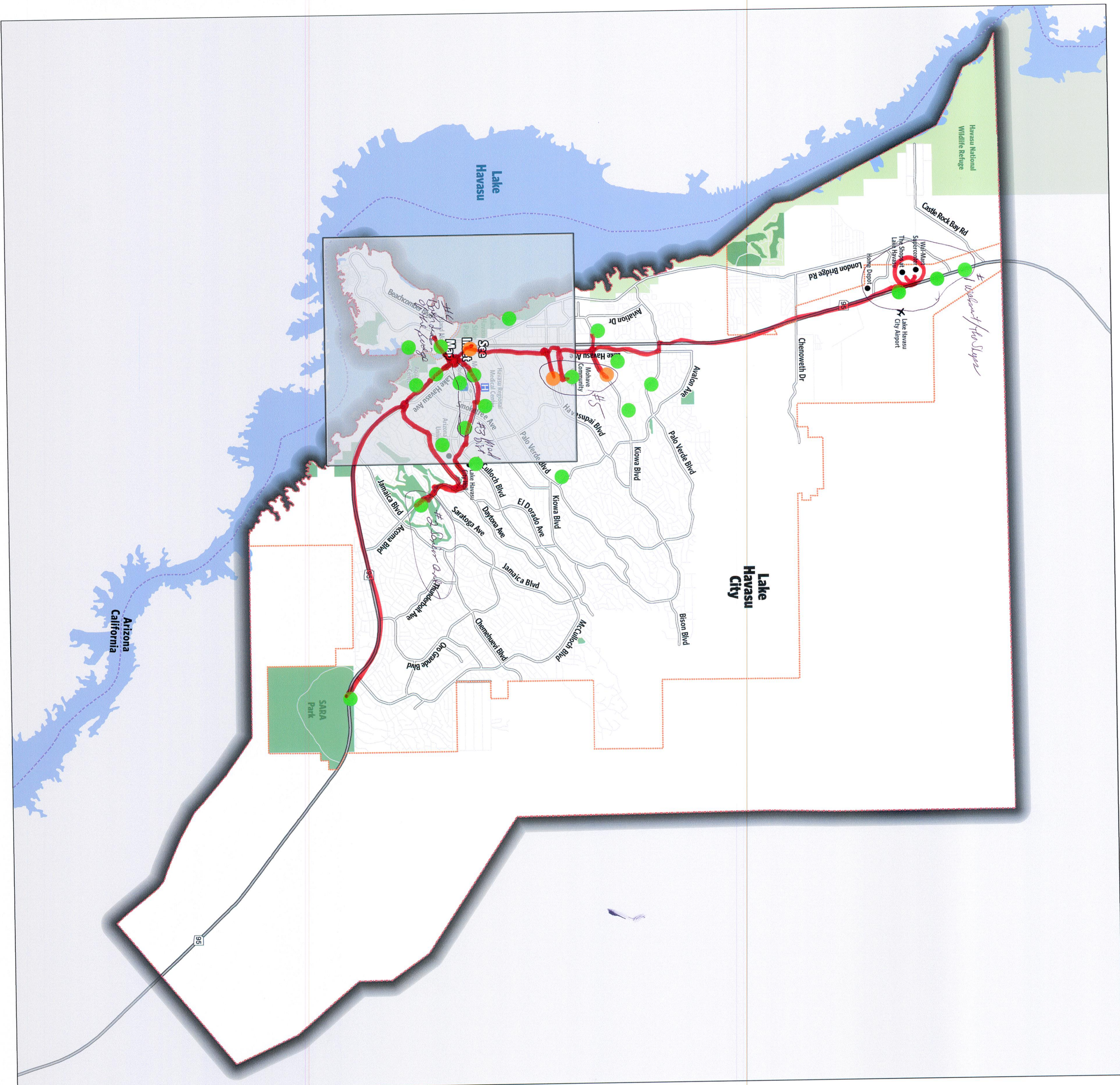
M-Thurs
 30 min
 6am-10pm

F/Sat
 30 min
 6am-10pm

Sun
 60 mins
 6am-10pm

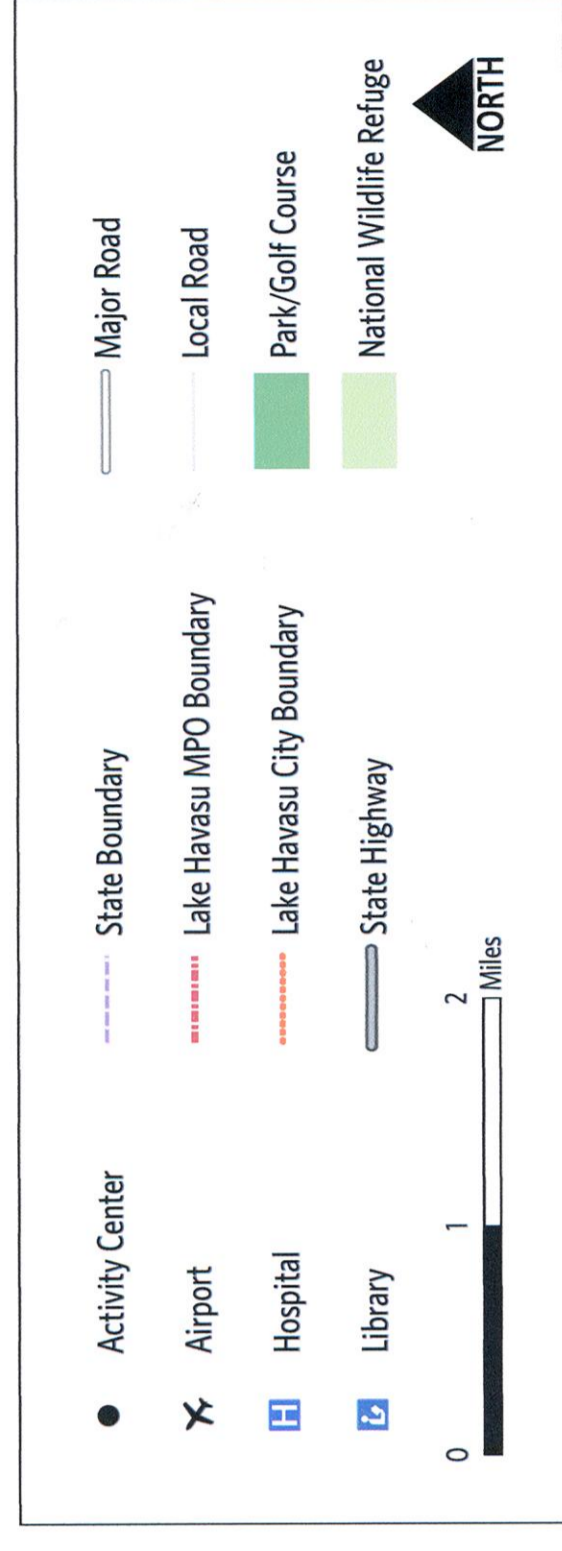
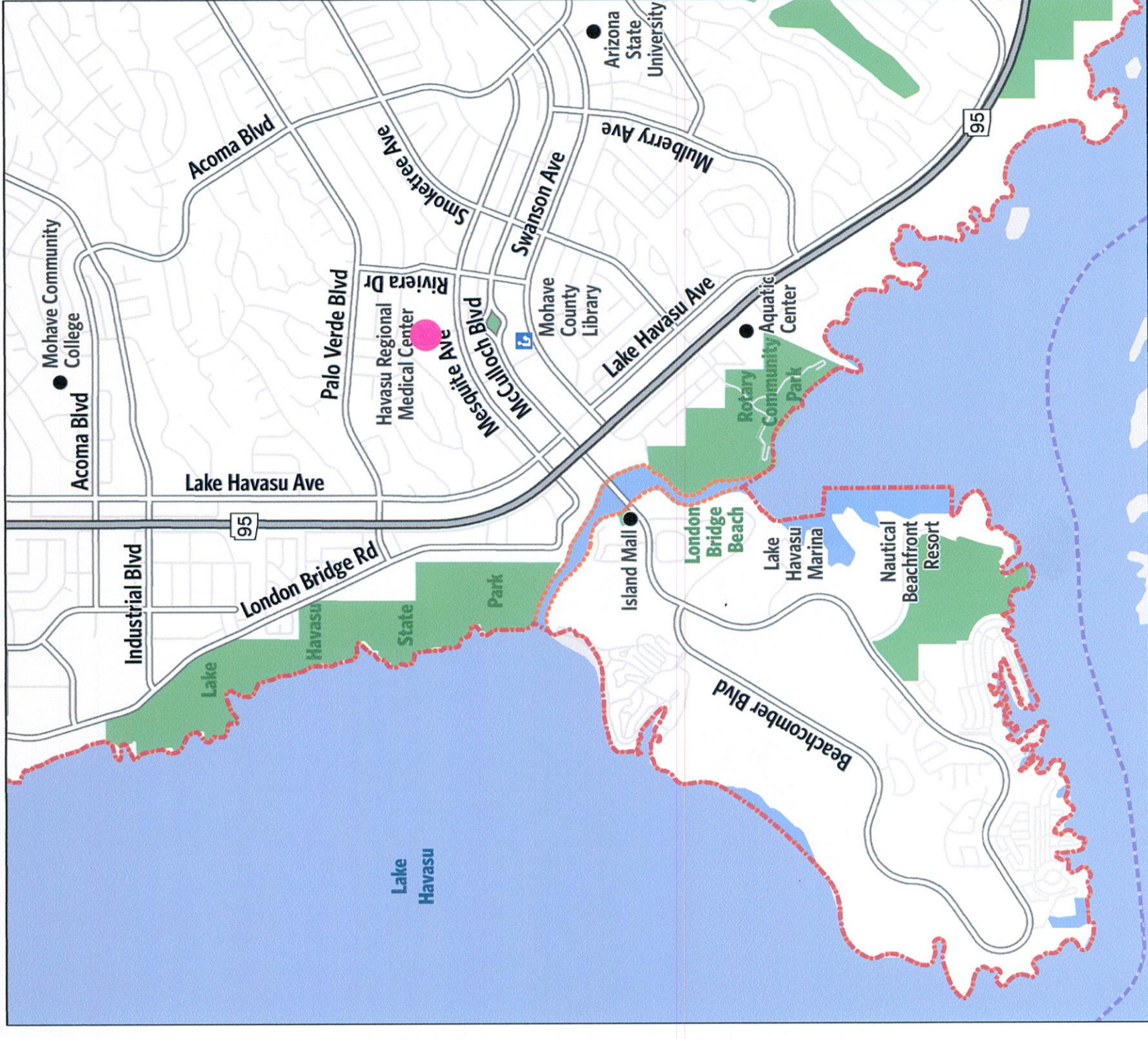
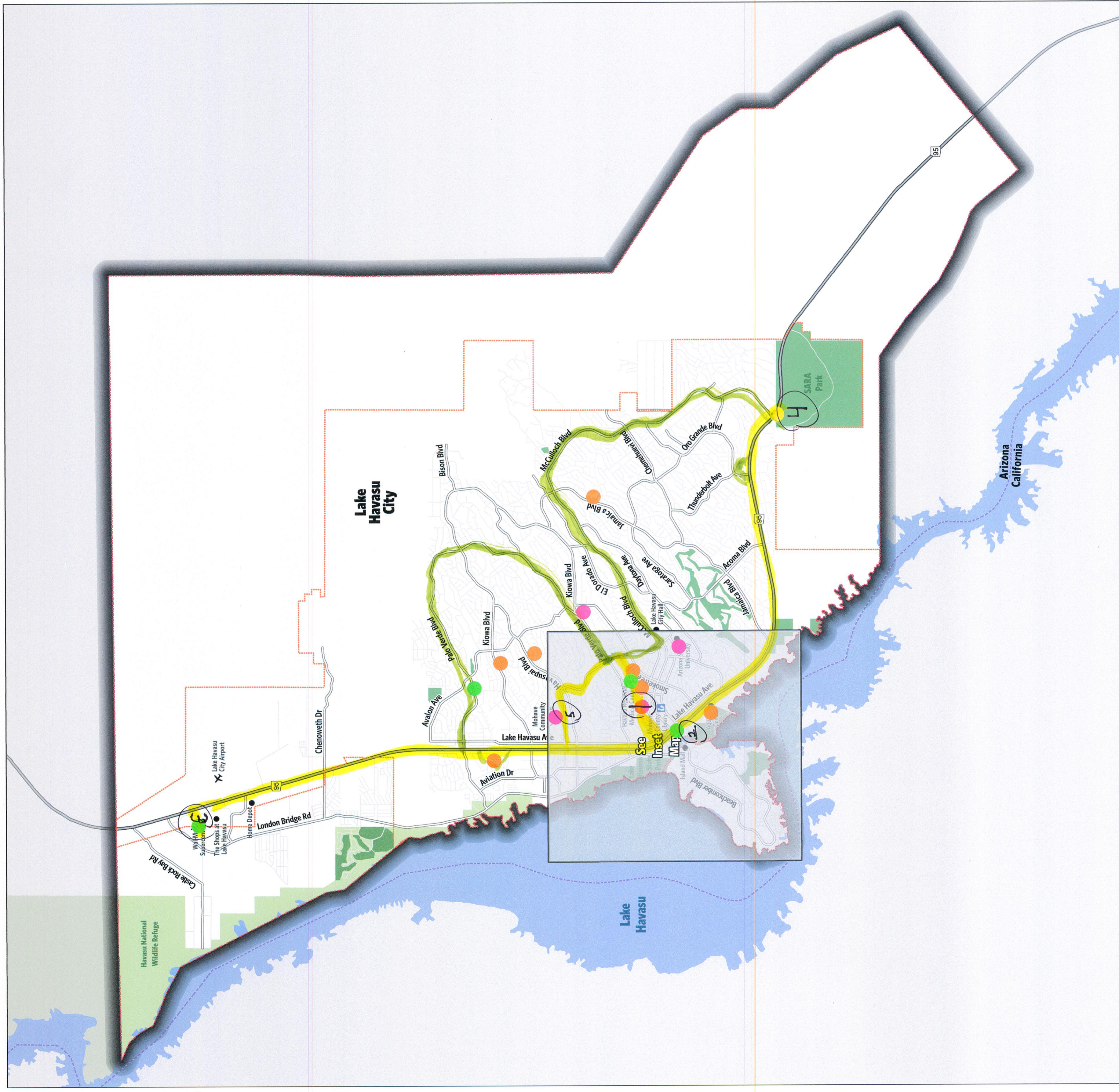
6am-2am

7 Days/Week
 6am - 9pm
 8-12 passengers
 2 wheelchair accessible
 Park Transit System
 1 Dorset town (rents) 1 to New
 Red Stigler on outside
 1 Vans (with hand controls)
 Transfers b/w 2 vans



Other Comments

Recreation - Beaches - BRIDGE -
 Entertainment
 PARK AND RIDE



Other Comments

1
 2
 WINTER
 M-F 11
 S/S 11
 SUMMER
 JUNE 1 - OCT 1
 M-F 5:30am - 10pm
 F/S 5AM 10:30AM



QUESTIONS

RESPONSES 428

428 responses



- SUMMARY
- INDIVIDUAL

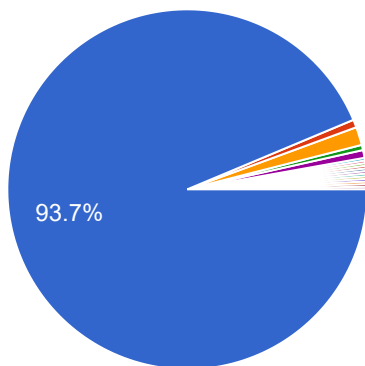
Accepting responses

To plan for the region's future, we are conducting a short survey to understand your transit needs. This information will help develop a plan for transit improvements. The survey will remain open until March 31, 2019.

Tell us About You

Where do you live?

428 responses



- Lake Havasu City
- Lake Havasu City - On the Island
- Desert Hills
- Crystal Beach
- Horizon Six
- Bullhead City
- Havasu Heights
- Yucca

▲ 1/3 ▼

What is the closest intersection to your house?

402 responses

McCulloch Blvd/Cherry Tree Blvd

Kiowa

S Palo Verde

Smoketree and Acoma

Smoketree and Pima

Acoma & Hwy 95

El Dorado

Oro Grande and Thunderbolt

Acoma and Industrial

Castaway

Acoma

cashmere & Havasupi

Lake Havasu Ave

Oro grande

Kiowa & Hwy 95

Daytona and Acoma

Smoketree & Mesquite

South McCulloch

Walnut

Smoketree

McCulloch Blvd and Chesapeake

Mohican / Oro Grande

Saratoga & Blugrass

Swanson-South Acoma

lake havasu Ave

Kiowa & Driftwood

Lakeside and Blue Canyon

Mulberry

McCulloch/Solar

Jamaica and Lake Havasu Avenue

S. Acoma and Jamaica

Saratoga and Jamaica

Sweetgrass

Swanson and Capri

Jamaica Blvd/Saratoga Ave

Whitecap/Saratoga

McCulloch Blvd/Trotwood Dr

McCulloch Blvd/Daytona

Bombay Dr/Lake Havasu

Arabian & Simitan

Ore Gande

Hillside and Beefeater

Apache Drive and pony drive

Mcculloch/Jamaica

Highway 95/Aztec Rd.

Oro Grande Blvd and Highway 95

Arizona Blvd and Arizona Place

Mesquite and Lake Havasu avenue

S Palo Verde and Acoma

industrial

Acoma Ave Daytona Ave

Havasu Heights Blvd and SR95

London Bridge Road/Pero

jamaica s acoma blvd

McCulloch S

Saratoga & Chemehuevi

McCulloch South & Chesapeake

Mcculloch and Jamacia

Highlander - Silver Clipper Ln

Saratoga & Jamaica

McCulloch Blvd and Jamaica

North Palo Verde and Kiowa

Runabout/Barranca

Chip Drive/Snead

Ranchero Dr and Saratoga Ave

McCullough and Comet

Avalon/Palo Verde No.

Saratoga Ave & Jamaica

Acoma S, Palo Verde s

Southside

Scout At Jamaica

Chemehuevi

Avalon and Huntington Dr.

North Palo Verde and Lake Havasu Ave

Kiowa Blvd. N.

ACOMA SMOKETREE

cisco dr n

Poppy Trail Place and Poppy Trail Drive

Mcculloch/hwy 95

McCulloch Blvd & Jamaica Blvd

Fireside Rd.

Palo Verde N. & Kiowa

Edgewood/Chemuavi

N Palo Verde and Hwy 95

Mcullough

Chemehuevi and oro grande

Daytona Mulberry

El Dorado/Bluewater

Hwy 95 & Palo Verde N

saratoga ave and saddleback dr

Feather Palm and Palmtree

95 and McCulluch

Highlander and Challenger

Thunderbolt @ Oro Grande

Vista and Edgewater.

The biggest intersection I guess would be in London Bridge Road and Kirk

95

Mohave & McCulloch

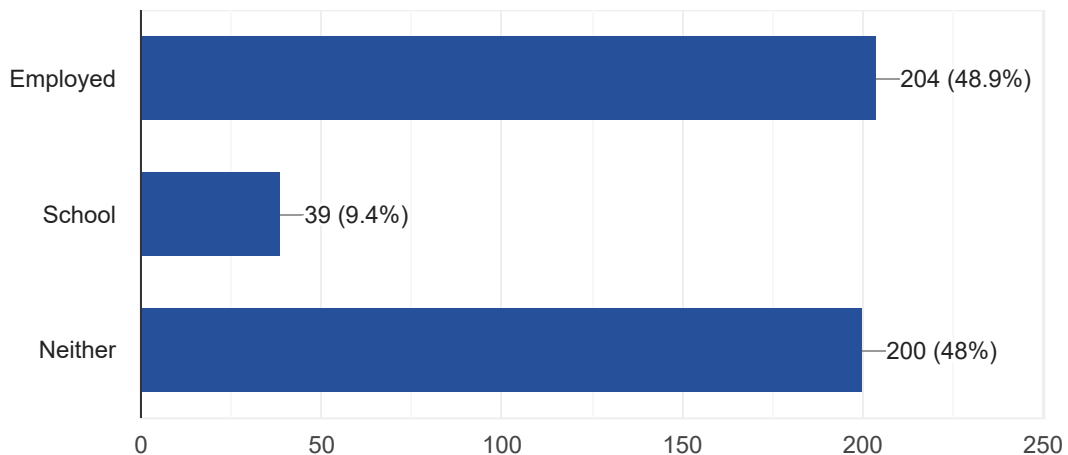
Maracaibo Dr & Maverick

Palo Verde N. & Avalon Ave

OTHER (277)

Are you currently employed or in school? (check all that apply)

417 responses



Where do you work and/or go to school?

Retired

Lake Havasu City

ASU

Milemarkers

retired

N/A

city volunteer

NA

MCC

City Hall

LHC

Retired

Kiowa and 95

Goodwill

Milemarkers

City of Lake Havasu

lake havasu city

Lake Havasu City

Refuge

Canyon State Crane

Walmart

Home

ASU

Arizona State University

Na

Lake Havasu

Lake Havasu MPO

Arizona State University

Downtown/Main Street area

From home

Safeway

DCM

Havasu Regional Medical Center

Kiowa Avenue

Milemarkers Therapy

Courthouse

LHCPD

LHC Public Works building

Lake Havasu Police Dept

Lake Havasu City Police Department

City Government

Self Employed

Island

Asu Havasu

BrooksClark & Associates Real Estate

lake Havasu city

L.H.C.

DOWNTOWN

For the City

96 Acoma Blvd. South

City

On the island

Retire

McCulloch/Capri

900 london bridge road

LHHS

Mohave County

Self employed

Lake Havasu City Public Works

Lake Havasu City - Water Dept

The Shops at Lake Havasu

N/a

Taco Bell

Mohave community college

Smiths

Online

Neither - Volunteer

Premier Title/ Kids to LHHS

South Sidr

Government

Bullhead

Downtown

Sunstone Realty Professionals, Inc.

City Hall

Mobile Business

Jamaiaa Blvd

LC Engineering

Toyota

School Distict

Lake Havasu High School

Work all over city

Southside/MCC

Chili's Grill and Bar ASU Havasu

Vet Center&ASU

ASU&Handly Smooking

American STD Roofing

Hangar 24

VA Benefits- UOP

Catholic Charities

Medstar medical transport

Hospital

Lake Havasu city maintenance

Bullhead City Fire Dep.

CTI

Air Control

Seville Homes

Mudshunk

Jasmine place

Self

The shops of lake havasu

OTHER (54)

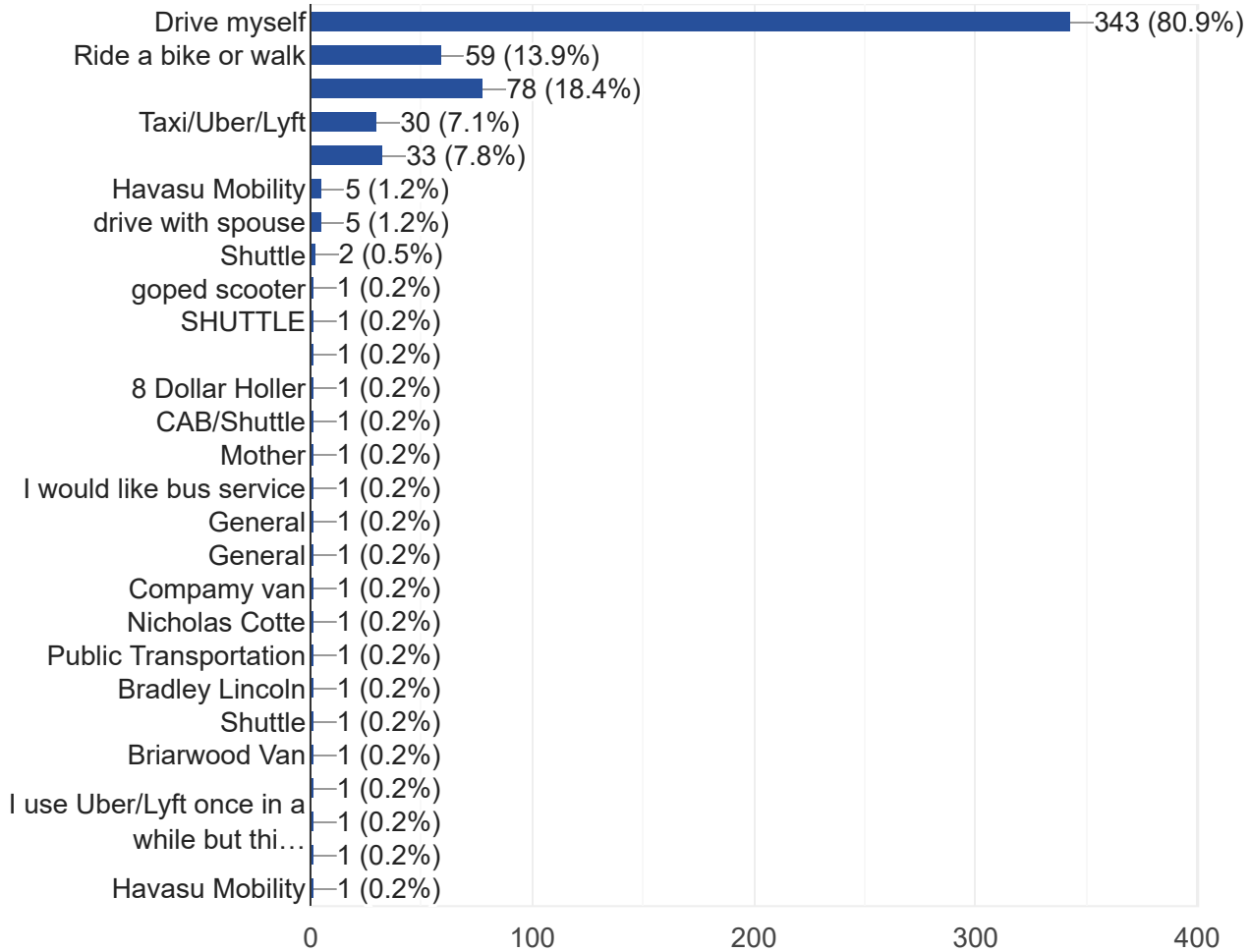
What is your age range?

427 responses

How Do you Get Around?

What form of transportation do you most commonly use? (check all that apply)

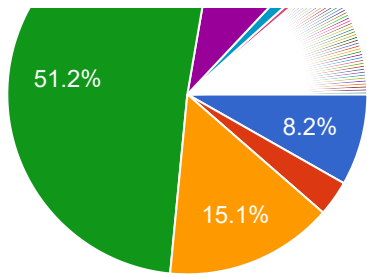
424 responses



What keeps you from getting where you need to go?

377 responses

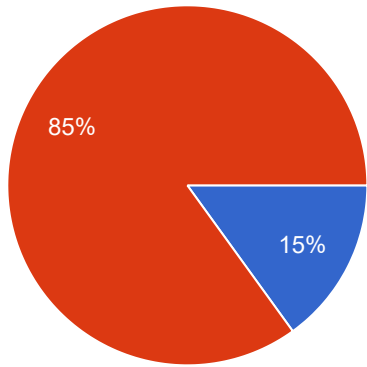




- I do not use public transportation services at all
 - Not applicable - I have no problems...
 - Not applicable - I have no problems...
 - none
 - Nothing
 - I get around on my own
- ▲ 1/7 ▼

In the last 12 months, have you missed a medical appointment, school, or work due to lack of transportation?

419 responses



- Yes
- No

How many times a week do you travel to the following places?

What do you think is the biggest transportation problem facing the Lake Havasu region today?

357 responses

routes and stops to cover the city

None

No public transportation

Congestion

Lack of public transportation

Cost

Lack of public transportation

Nothing

No bus system

none

no public transit

Snowbirds

No Buses

Roadwork

Lack of reliable options

congestion

Weather

No public bus

Too much traffic at certain times of year and need of red lights at certain intersections. I would rather bike and use a bus then drive.

Door to door transportation

No public transportation. Need it badly for low income workforce.

Lack of public transportation to outlying areas for those living in affordable housing to get to where the jobs are in the central area of town

Lack of affordable transportation for low income residents.

No reliable options

Street lights and signaled intersections

AFFORDABLE and regularly scheduled rides are next to impossible to get.

Not having transportation for the elderly.

Public transportation is lacking.

No sidewalks. unsafe senior drivers with health issues that should remove them from the roads, but officers do not prevent them from driving.

school buses for all schools!

transportation for students, elderly, and disabled

lack of public transportation for disabled people on weekends & after 5pm

The lack of it

Too much traffic

Lack of public transportation. Heavy traffic on certain streets.

N/a

Public Perception

No public transportation and unreliable taxi services.

Affordable transportation available to all

Public transit to close by towns and Las Vegas

Widespread community and lack of organized individual transit or mass transit

lack of public buses for the elderly and those who can't afford a taxi or uber.

I don't believe there is a transportation problem here.

lack of public transit

I would like to use my bicycle more as transportation however not a friendly or safe environment for bikes on the street.

Lack of low cost public transit

Need more stop lights, stop signs are no longer sufficient. Need street lights to make pedestrian/cyclist travel safer at night.

Lack of funding for it.

Lack of public transportation.

Travel options for the elderly or those without a mode of transportation

no bus service for the young-need to get rides or borrow transportation-too hot much of the time to walk-limited services for the handicapped

Transportation currently is only basically by car or shuttle service. Shuttles aren't bad but they are better for a single round trip, like for people who go to the bars and call to get picked up later. If you don't have your own transportation however, and you just need to run your weekend errands or have several appointments in a day, a shuttle isn't very economical

No connectivity to other cities like Las Vegas and Phoenix.

No sidewalks and bike lanes

Lots of traffic during the winter

The cost effectiveness of a system

Our community is too small for public transportation, but some people don't have regular transportation. We have several Ubers & all the \$5 Rides.

There is not an affordable/reliable way for people who cant drive to get around

I thing for the average worker/or low scale worker the lack if public transit scheduled for peak work/school hours is troublesome.

TRAFFIC

funding from the community

Lack of funds for the people who need transportation, but are not able to take the taxi or shuttles.

There isn't any other than expensive private shuttles

UBER

Adequate public transportation

This town is the only one in the tri-state area that does not have a public transit. Needs to be done. I believe federal assistance is available. Check out this link <https://www.transit.dot.gov/rural-formula-grants-5311>. Does not need to fall all on local tax payers.

There should be better access to different airline flights to different places.

public transportation

poor quality roads, Traffic lights that function oddly and sometimes differently

Lack of Buses

Lack of low cost transportation access for people with disabilities.

Cost of shuttles uber and lyft to high

Lack of reasonably priced transportation

People that want other taxpayers to pay for their Transportation

Lack of dependable transportation for those who don't own vehicles or are too young to drive. Common parking lots are in dangerously poor condition, especially in the downtown area.

Congestion on Lake Havasu Avenue and the traffic light synchronization.

on time and price

No busses

Traffic

Snow Bird Drivers

Poor Road Maintenance

Bike trails

No bus transportation

no public transport available for people with no/broken vehicles

convenient access to downtown, the bridge and the mall

We have several of them. #1) not enough accessible parking is the reason I do not go to certain stores in town. #2) Havasu Mobility is M-F 8-5 only and is often overbooked. #3) Most of our local taxi services are *not* w/chair friendly

handicap access

lack of transportation - no way out of town to Bullhead/Laughlin/Vegas

Affordable transportation and punctuality with the services we currently have available in town.

The biggest problem for transportation serious for my son. He doesn't have a car, and pay six dollars each Way for a ride to his work. This is a huge expense for him, being a veteran and having to pay that much money for a ride this out rages

There isn't one currently

Not enough of it the old transit system with the transfer worked fine

Airport transportation

Too many cars for the infrastructure

layout of the city

4 way stop signs,WAY TO MANY

Special needs, seniors

Outside temperature

No one would pick up my disabled husband because they couldn't come in my driveway... couldn't block Acoma blvd

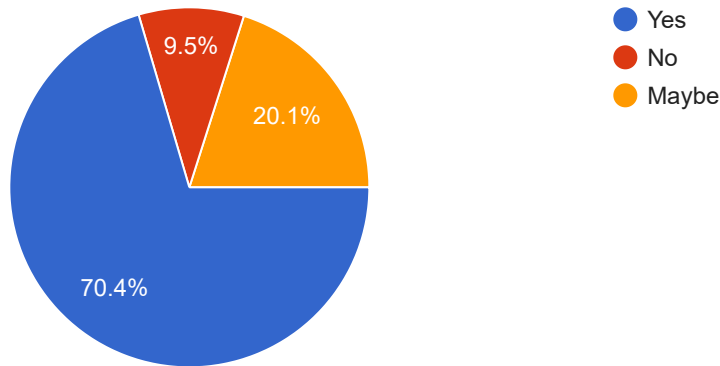
Mulberry & 95 intersection, make into a giant round a bout

OTHER (236)

Your Opinion on Public Transportation

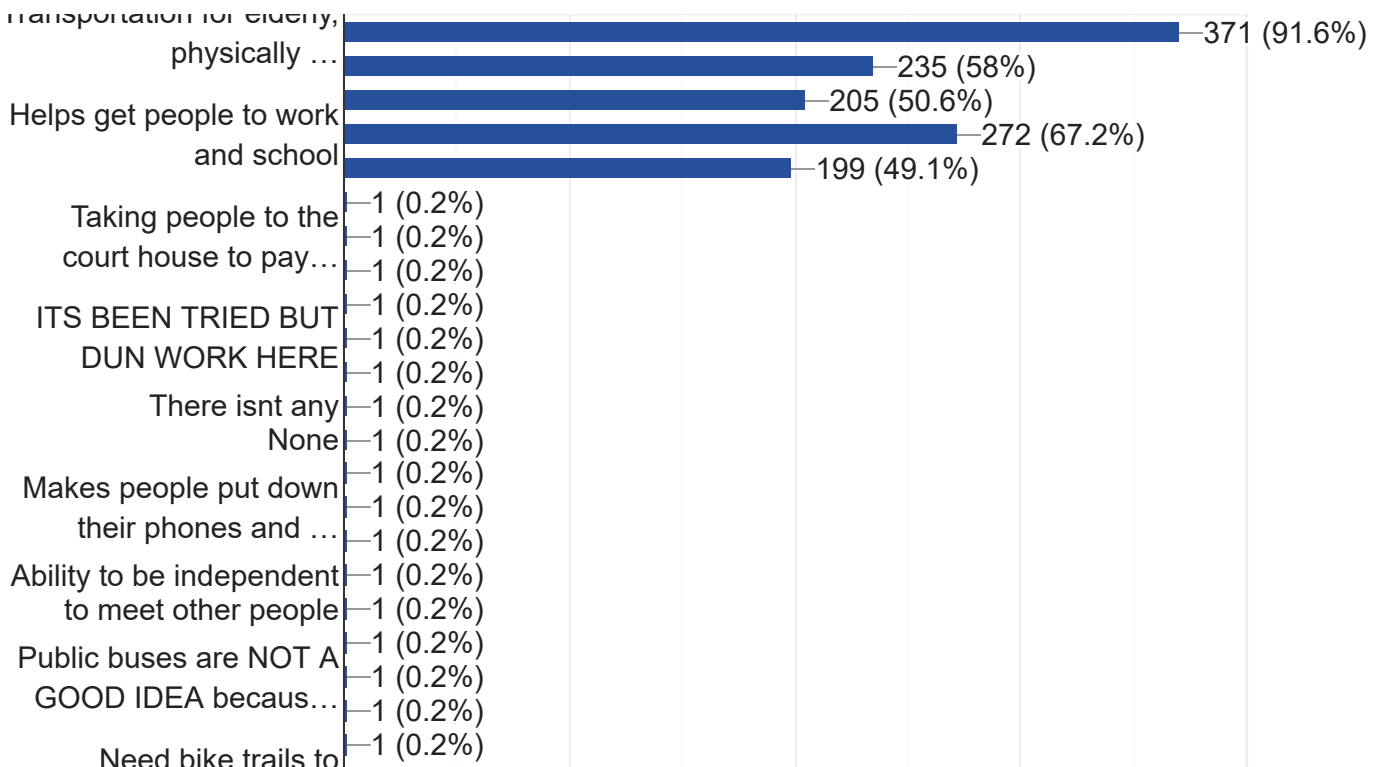
Is creating a public transit service a good idea for the Lake Havasu region?

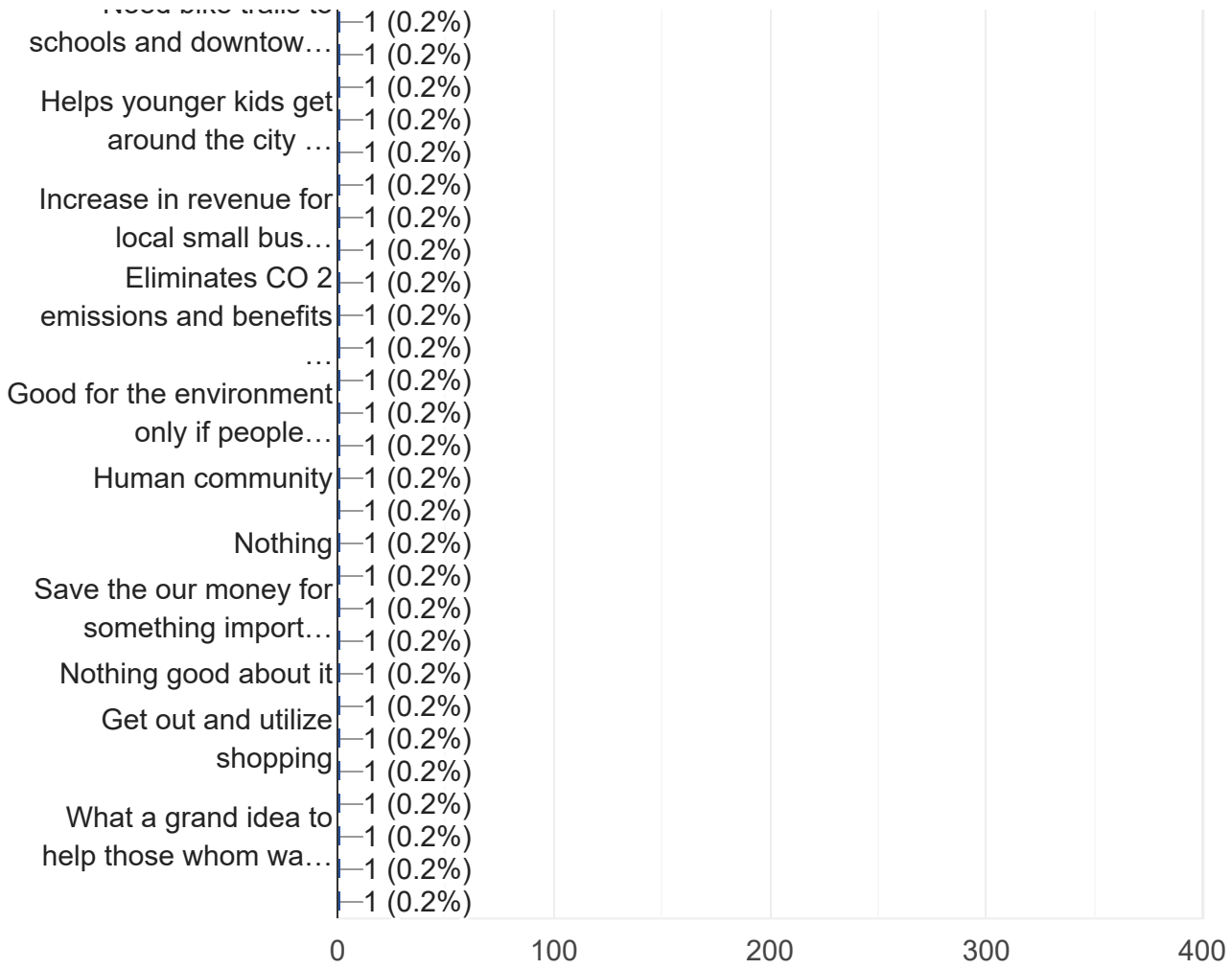
423 responses



What benefits do you see in public transit? (check all that apply)

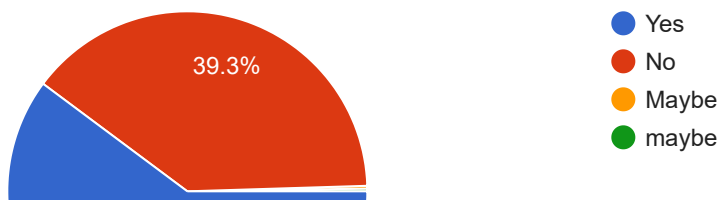
405 responses





If a public transit service were available, would you use it?

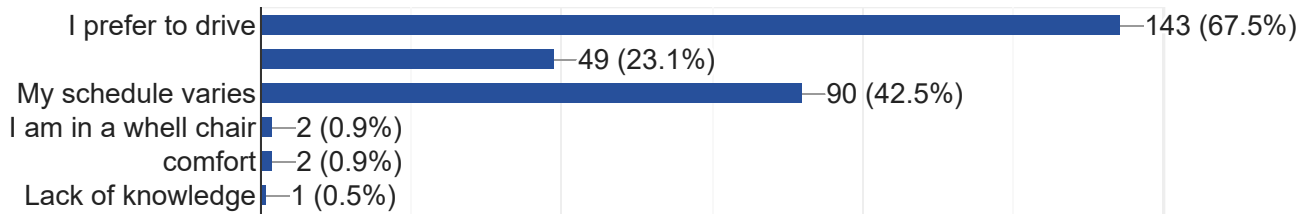
407 responses





If you wouldn't use public transit, why? (check all that apply)

212 responses

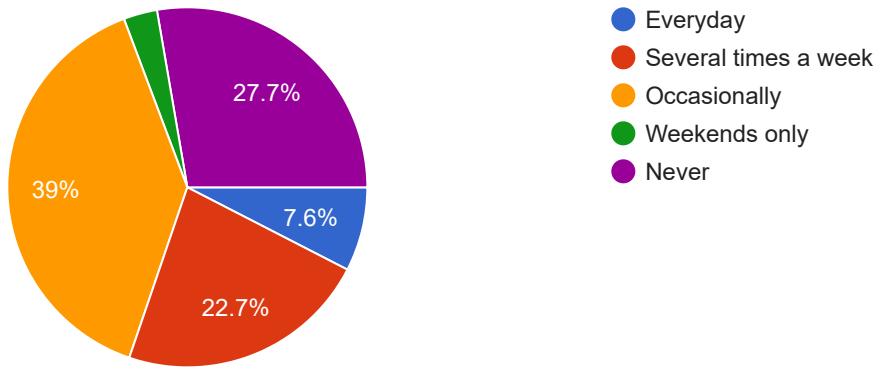


I live outside City limits	1 (0.5%)
Dont like the idea it creates	1 (0.5%)
problems	1 (0.5%)
My husband usually travels	1 (0.5%)

If Public Transit Service Were Available in the Lake Havasu region....

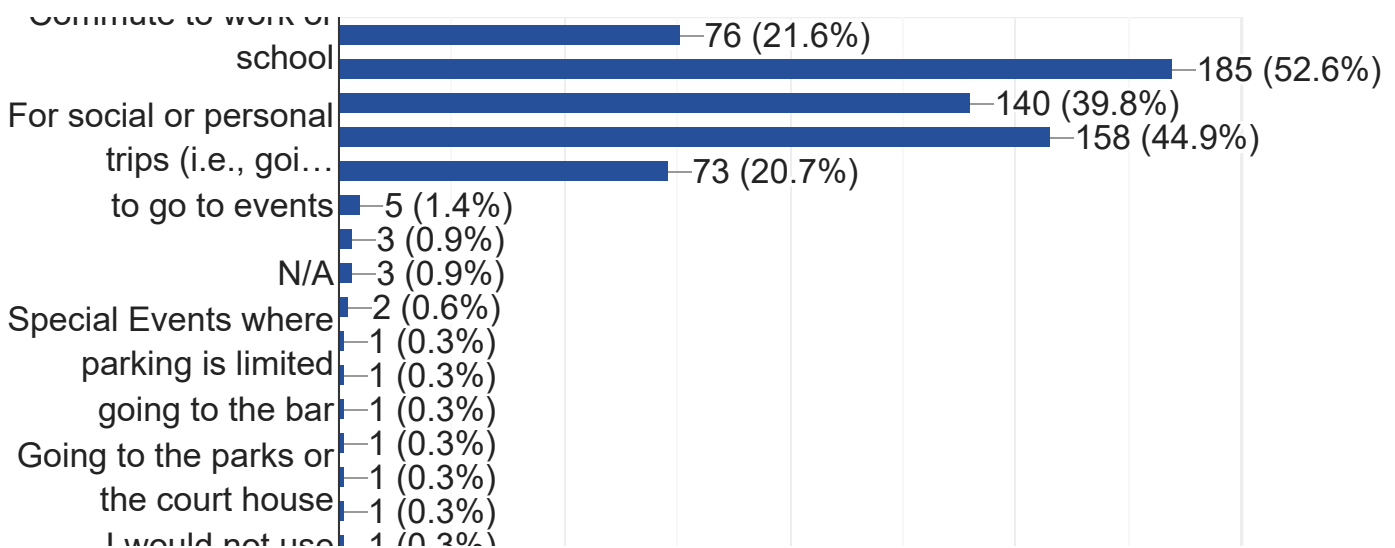
How often would you use public transit?

397 responses

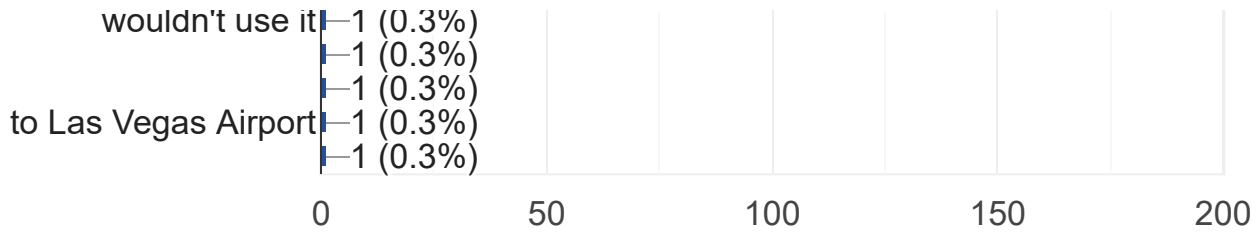


What would you most likely use public transit for? (check all that apply)

352 responses



I would not use 1 (0.3%)
 undetermined it would 1 (0.3%)
 depend on a... 1 (0.3%)
 When my car is being 1 (0.3%)
 serviced. 1 (0.3%)
 school/clubs 1 (0.3%)
 Special events 1 (0.3%)
 none 1 (0.3%)
 Recreation and 1 (0.3%)
 walking areas 1 (0.3%)
 Travel 1 (0.3%)
 Movies, restaurants 1 (0.3%)
 Wouldn't are all 1 (0.3%)
 To/from major events 1 (0.3%)
 like Balloon Fest 1 (0.3%)
 No other option. 1 (0.3%)
 Go to movies etc 1 (0.3%)
 Visit areas 1 (0.3%)
 Restourants etc 1 (0.3%)
 Going to bar 1 (0.3%)
 Would be used as I 1 (0.3%)
 age. 1 (0.3%)
 Special community 1 (0.3%)
 events 1 (0.3%)
 Going to the mall 1 (0.3%)
 never 1 (0.3%)
 church on Sundays 1 (0.3%)
 Personal emergencies 1 (0.3%)
 Probably would not 1 (0.3%)
 use it 1 (0.3%)
 I woujdnt 1 (0.3%)
 To Aquatic Center 1 (0.3%)
 classes 1 (0.3%)
 Daily life 1 (0.3%)
 go to the senior center 1 (0.3%)



Where would you like to see public transit service go to?

299 responses

Walmart

city businesses and mall

Everywhere

Everywhere

All over town

N/A

Walmart

Restaurants

The mall

downtown

all over the city

Downtown

No where

Parker

Yes

Main business hubs and available when special events come to town.

to the casino

Restaurants and movies

downtown lake havasu or the lake

The island, the mall, grocery stores, BigLots area,

Front door to location needed

Bullhead, Laughlin, Kingman, major north south and east west.

Major shopping centers, doctors offices, and near all large residential areas in town

Shopping areas

The major shopping areas, library, and the mall.

Anywhere in the city.

Walmart complex and city center

evolve like larger cities

to bullhead city

Parks, Grocery Stores

I won't use it but perhaps transportation out to Walmart

All shopping, restaurants, medical areas

Laughlin

Kingman, Bullhead, Parker, Las Vegas

In Lake Havasu City and out lying areas such as Havasu Heights

from one end of the town to the other.

All over Lake Havasu City

hospital; dr appt's

Business/commercial districts

Mall/Walmart, Main Street McCulloch, and residential areas like South McCulloch, Palo Verde Blvds, Kiowa Blvds, Jamaica Blvd, Havasu High and ASU

To parks and the court house

airport to designated areas around town including McCulloch Blvd S/HWY 95

I would like it have stops in the entire Lake Havasu City and surrounding areas.

library, Aquatic Center-any youth friendly hang out place-schools as the parking and congestion is horrendous (don't currently have school aged kids but...grandkids may come along)

All the main shopping centers in town, emergency facilities, and schools

downtown to residential areas

Everywhere in Havasu

Walmart/Shops

To the different schools, and grocery stores

Anywhere in Lake Havasu City

The lake

NONE

Grocery stores, medical offices, pharmacies

Should be a dedicated route/s that encompasses entire city

anywhere in the city limits & outer communities

grocery stores, doctor appointments

Sara Park to Walmart

Not in havasu

The gym, grocery stores

To Hell

Within the LHC city limits to start

mall

From the mall to medical areas, schools and uptown

Maybe Kingman or Bullhead area

all over town to all shopping areas

Main Street, The Bridge and The Shops at Lake Havasu

In LHC of course (including Walmart) and also outside city limits, like Kingman, or even Laughlin, NV or Vegas.

Walmart/Smiths/Food City Medical area

Senior center, Walmart, medical center, rotary park, aquatic center

Entire Havasu, Bullhead and Kingman

Las Vegas Bullhead

All of lake havasu city

The mall and downtown

keep it in mothballs

Job centers, community college, ASU

a few times a week to southside and or walmart daily around town

North side to south side and every where in between. I love to spent time at rotary but in the summer it's to hot to walk from the south side.

Transit service between the tri-cities would be too expensive with limited ridership. Public transit within the communities seems more feasible, although expensive and probably limited ridership as we are all too independent to park our autos and try something new that requires us to slow down and smell the roses!

Center of town, out to the shops and back with stops at home depot, lowes, big lots, London Bridge shopping center, movies Havasu, Aquatic center.

Local

The same routes as the bus service we used to have here would be perfect!

Shopping centers, medical clinics

Walmart, Rotary Park

Cover the south end of town better than before.

urban areas to downtown

Senior Center

Las Vegas Airport, Walmart

Open on weekends

Routes in town

Needles, CA

Walmart/Lowes shopping center

Movies

the mall

Dillard's

All of Havasu

Main st, Shops at LH, Rotary Park/Channel, Local Events (Balloonfest, etc)

I do not want city buses in Havasu!!!

Church

Bridge and Downtown

To Vegas or Phoenix

OTHER (171)

If transit service between cities/communities appeals to you, from where and to where would you like to see it?

233 responses

Laughlin

Parker

Kingman

LHC to Parker

Las Vegas

No

Bars and restaurants

Las Vegas

kingman

Vegas

Bullhead

none

Havasu to Parker and Havasu to Bullhead City

Kingman

Kingman and Bullhead

N/A

It would appeal to my husband since he drives to Kingman every day. I do know there are commuters to the water company in Parker. Also I think there are commuters to the prison in Kingman.

downtown area

None

n/a

Laughlin, Parker,

Bullhead Laughlin Kingman

BHC and Kingman

Kingman and Bullhead.

From north and south of town

nope

LHC to a greyhound or airport

LHC to Bullhead city

Main hubs such as vegas

Bullhead, Parker, Phoenix

Lake Havasu City to Bullhead City

Possibly from Havasu to Kingman, Bullhead and/or Vegas

Havasu to Bullhead and Kingman

Kingman, Bullhead, Parker, Las Vegas

Bullhead and Kingman

Tri-City area would be nice for those commuting to work i.e. Kingman Jail.

Between here and Kingman

Havasu-Vegas Havasu Phoenix Havasu - Nogalas

It would be nice if it traveled between Parker, Kingman, and Bullhead City.

from Havasu to Bullhead, Parker and Kingman

LHC to Bullhead City

To Las Vegas, Phoenix, Parker, Bullhead City, and Kingman

From LHC to Parker and back.

Kingman and Parker

Kingman, Bullhead, Laughlin, Parker and LHC

Anywhere

From Parker to Laughlin

Bullhead City and Kingman

Kingman and Bullhead City

Stupid

Havasu to Las Vegas

BHC Kingman LHC MoVal

around Mohave County

Vegas, Phoenix, Laughlin, Kingman

Kingman, Laughlin/Bullhead, Las Vegas, Parker, Needles

Lake Havasu to Bullhead/Laughlin/Kingman

LHC and Las Vegas airport

Bullhead, Kingman, Vegas, Phx, Tucson

Maybe

See aboo

Las vegas

Havasu to bullhead

Bullhead

Subcontract the transit.

Laughlin would be nice

Not interested in transit between cities.

Havasu to kingman, bullhead, parker. Many people travel for medical.

LHC and Bullhead, LHC to Bus Station in Kingman (to get to Flagstaff)

Shopping centers, medical clinics

From LHC to Parker

Senior Center

From Havasu to Parker and Kingman

Kingman court house, Bullhead City

LHC to Bullhead and to Las Vegas

Havasu

Not interested

I do not want public transportation in lake Havasu city. It's a tax burden on the city and unnecessary!!

Bullhead & Vegas

Lake Havasu to Kingman

Hawaii

See previous answer

Bullhead, Kingman, Parker and Phoenix metro areas

Bullhead kingman

Not Applicable - Don't see a need for this.

See above

From one end of town to the other

Havasu to Bullhead, Parker, Kingman

From Lake Havasu City to Prescott

South to Northside

No where

Bullhead, Kingman, Las Vegas

Parker, Bullhead, (Kingman maybe but it might be too far)

PARKER TO BULLHEAD

South side to town

From here to Laughlin and vegas

from lake havasu to kingman and Bullhead City

Bullhead City

Los Angeles, Las Vegas, Phoenix

All zip codes in Havasu

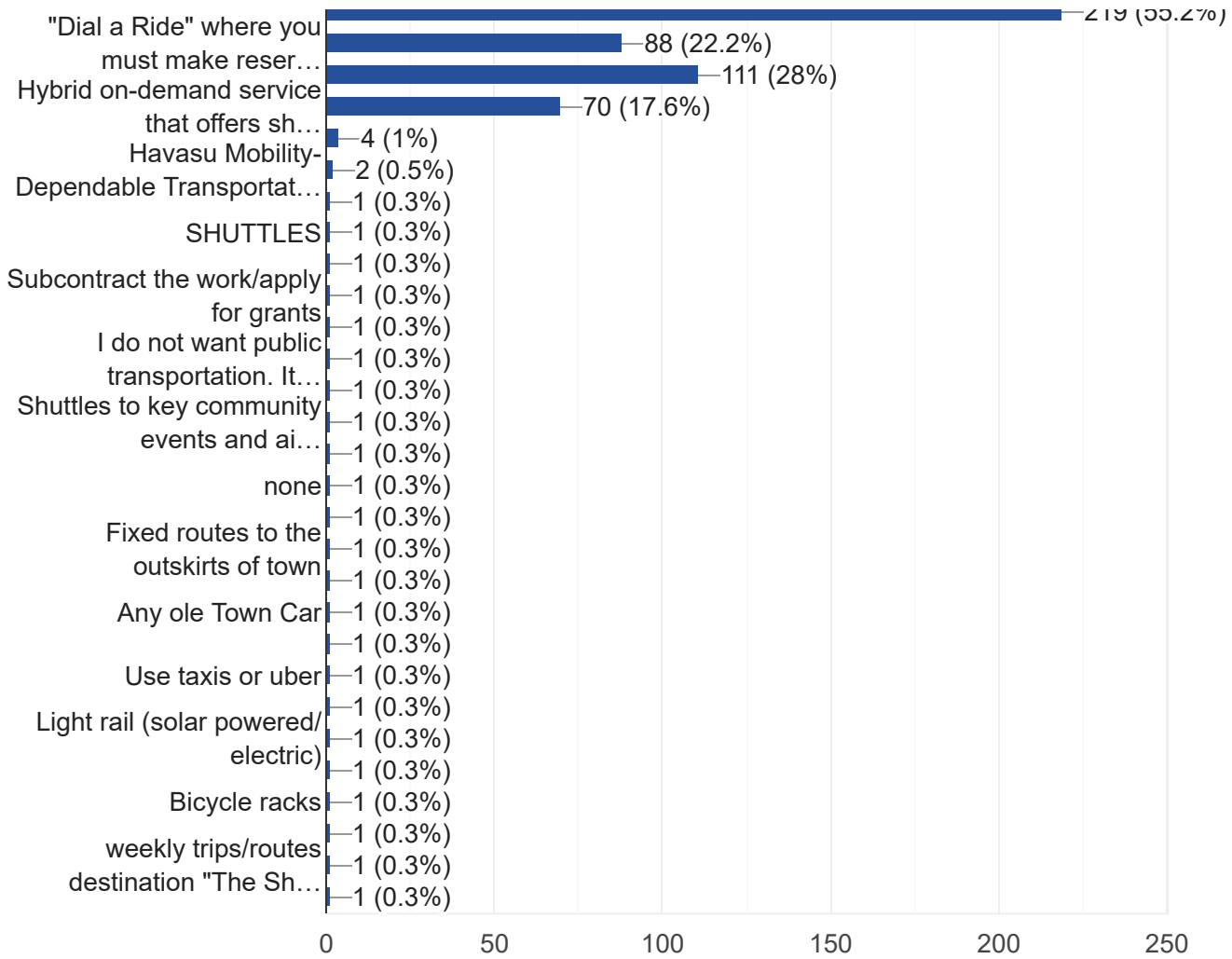
Shopping Centers

OTHER (103)

Which of the following transit service option appeals to you the most?

397 responses





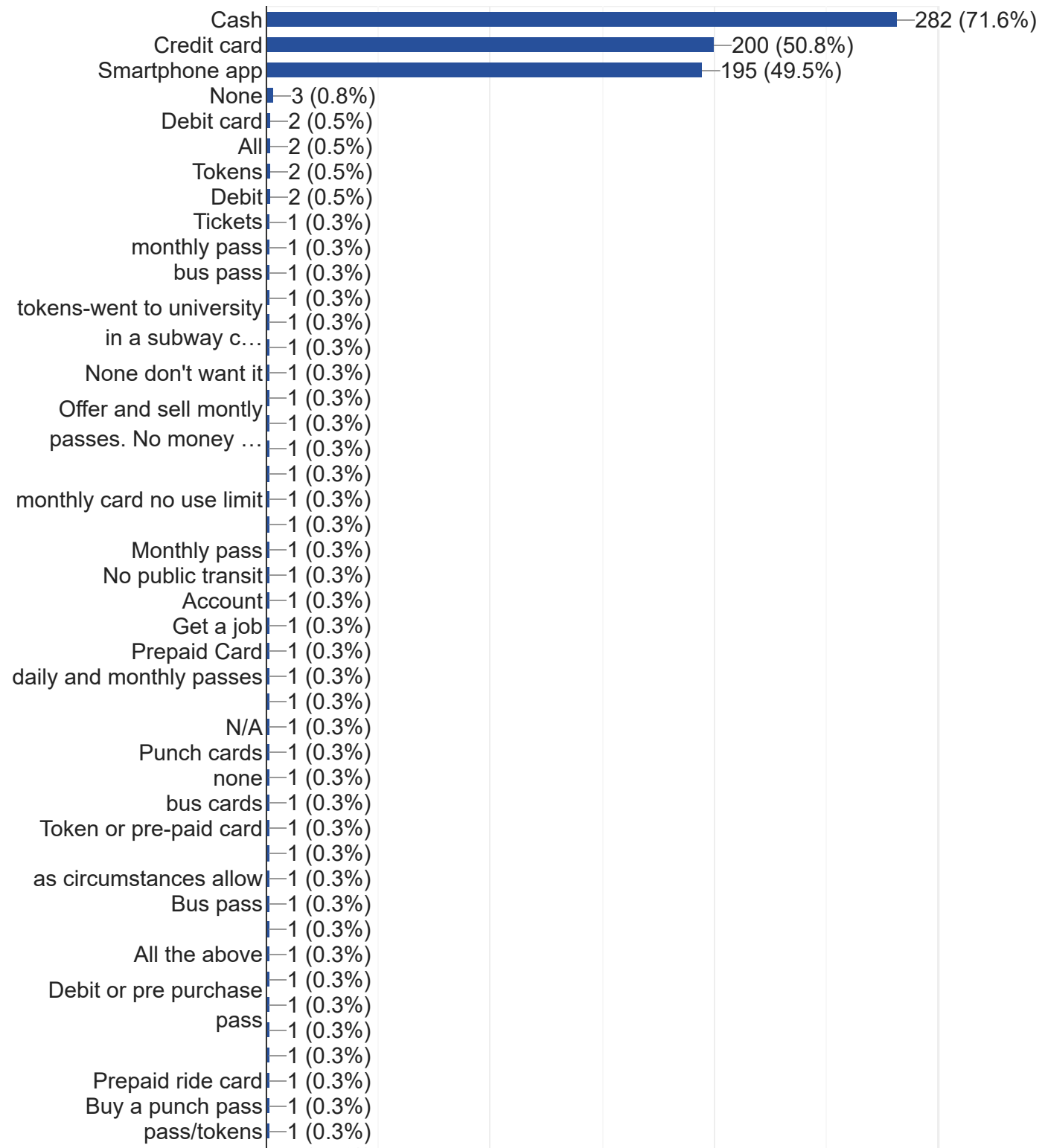
How much would you pay for a one-way ride?

390 responses



What payment method would you prefer for transit service? (check all that apply)

394 responses





Additional Comments or Concerns?

If you would like to participate as a member of a focus group, please submit your email address

89 responses

No

N/A

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arawlin@asu.edu

aphillips86406@gmail.com

Angelafoltz70@gmail.com

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yes

Gabbinwithu@gmail.com

issyjet@msn.com

Yes

zingerguy40@yahoo.com

I would very much like to be part of a focus group RobertAtShop@gmail.com 928-530-8945

sctzoe16@zoho.com

Liltripnlagartija@gmail.com

corint13@hotmail.com

Additional Comments

97 responses

Thank you

Q-7- Havasu Mobility already booked to capacity

Hi Phyllis.... :)

Havasu Mobility is amazing. I would like to see public transport expanded.

Thanks for looking into it. Transit is different based on the city design, we get it do your best and it may or may not work but "A" for effort.

I just became physically disabled in 2018. HAVASU Mobility has saved my life ! It has enabled me to return to my job on a full time basis and get to medical appointments.

The biggest traffic issue in this town is RED LIGHT RUNNERS. I have never lived in a town that had such a serious issue. About 2-3 times a day I see someone run a red light. I have learned when the light changes to green I wait about 10 secs before accelerating. It's scary! Cameras that take pics of license plates and generate tickets would stop it!

Many people live in Lake Havasu City for the appeal of a small town atmosphere. People who move here know that the city is rural and isolated; for many that is an important factor for living here. Bringing in a transit system creates the "big city" feel that many do not want. Lake Havasu City cannot grow uncontrolled. There is a point of maximum sustainability and

build out. That process would be accelerated if a mass transit system were to be implemented. Mass transit is not a proper fit for a town like Lake Havasu City, nor is it necessary.

I believe we need a transit service to help people with transportation as the town is spread out so much, and because the summer months make it incredibly difficult for people to get around.

This would be a great service for our community!

I think standard bus fair would be a good way of setting up routes. 75cents to 1.50 for one way trips, free transfers in certain areas, or a smaller transfer fee, and also daily, weekly, and monthly bus pass options

N/A

Socialism is DOA

Thank you for doing this! We ****really**** need more public transportation and sidewalks/ramps. As a wheelchair user, there are times that I must literally ride my wheelchair in the street against the flow of traffic, and more than once, I've had to drive off the road and into the gravel because a driver was looking at their cell phone instead of the road. Other times, drivers get so surprised to see a wheelchair they hit their brakes (for no reason) and pose traffic dangers to other drivers (like the poor car behind them).

medical condition degenerative, will eventually require transportation to maintain independence

Good luck. It's a huge task. Can't please everyone!

While I would not use the transportation in town, I think it would be beneficial to have a bus to Las Vegas / Bullhead / Laughlin

As small as this town is and the way the roads are designed I think transit other than on Acoma and 95. It would be a bad idea

If a new system is put in place, the ridership will never be cost effective

Transit is expensive and not widely used in any city. Subcontract the work, apply for grants to subsidize the cost.

It would be very nice to be able to get around Havasu, not only Central but to Big lots and perhaps once a week or so to Lowes, Walmart and the southside. Especially at night.

I understand the need and desire for transit services, and know how difficult it is to develop a system that serves the greatest number of riders daily. Thank you for studying this transportation issue and seeking input from the community residents.

We need transportation for our youth, riding bikes, skateboards, is becoming unreasonable and unsafe. If kids could take a bus around town they would have more options. We are getting more traffic and not getting roads and sidewalks or bike lanes.

Thank you SO MUCH for working on providing residents with this community improvement!!!

I really appreciate HAT services, keeps me independent

A study to confirm usage streets and occupant cars. Handicapped people need on call evening and later transportation. They all seem to shut down by 5 PM. There is private/owner transportation for price like \$35 one way.

I appreciate the Havasu Mobility bus

Longer on weekends

Consider transportation for visually impaired

You have a great deal of wonderful walking paths. As a winter visitor, I really appreciate that. We stay here for 4 months (Jan to May) I think some type of bus transit would allow more people access to some areas that are not within walking distance.

Public transportation in the City of Lake Havasu City would benefit all ages from young to old and disabled people.

Start small going to designated places of activity maybe on limited days (ex Thu-Sun like Palm Springs Buzz)

I am curious who started this project and what is the real meaning behind starting a social service in a tourist town/retirement community?? Who would this social bus system really benefit? Who would pay for it? In my opinion, this is just another government over reach that would have a negative impact on Lake Havasu city. JUST SAY NO TO PUBLIC TRANSPORTATION//OTHERWISE KNOWN AS CITY BUSES!!!

Don't waste taxpayer's money

Don't do it

This could be very useful and successful if truly based on public needs.

This is a fast growing area and some people are noble others are not. I do think this is a wonderful idea.

I am happily too young to have a huge use of the Mass Transit, but someday I will want & need. This is how Havasu should go forward with community growth.

Not a bicycle/pedestrian friendly community. Sidewalks are generally useless because of mailboxes and other garbage. No shoulder on many roads.

Bike trails should be included in plans.

Don't buy giant diesel busses!

No Taxes Please.

I really hope we get a bus system back

We need public transp. It would be very benefit to economy paying \$16 for roundtrip service for grocery shopping it hurting people financially living on fixed income.

Evening and weekend service

I like Havasu Mobility a lot

Got on bored LHC connecting people and places in a good idea one would get to know there town.

Please don't change anything

My home is a mile away from any Main Street, too far to catch transit.

I have a group of people that would like to participate...

Public transit is most needed for those who can not drive due to age, disability or cost

Remember- Public Transportation didn't work when last tried. Go back to the time when we had "Seniors on the move". \$3 one way- called for ride within 15-30 minutes. It was there for you- same on return trip.

It would be nice to have a bus go over county line

There is no easy transportation system to commute to Phoenix, Chandler, Tempe. It would be great for students and faculty to visit in weekend if any service would be available. Local taxis are very costly to go Phoenix like \$550

The survey questions need to capture more quantifiable data or actual behavior. It could be related to past experience with public transit to ascertain more likelihood of actual usage habits. Many of the questions were too general, and depending on assumptions that may not be held by others.

you do not want me in a group because the issues are more than public transportation

Transit should Not come out of citizens pocket when a small percentage use this .

Hard issue. Needed service but limited need if that makes sense. We're growing. Gotta address it

Great idea --- thinking small buses, on a regular rotation -- blue line, red line, yellow line etc. to shopping, dining, recreation.

I am happy to see these options are being considered. I know people who can't drive or do not have a car that could use this. It is sometimes difficult to get my fiance to work because we have to share a car and work different schedules, so this would make transportation so much easier for us. I also know plenty of people who commute between Bullhead City and Lake Havasu so if we had a public system going out there, it would benefit a lot of people I know. This has been needed for a long time!

It's nice that the city is at least researching this.

Don't want havasu any bigger than it is.

I am a Lyft Driver, there app is a great example most rides are picked up in less than 10 minutes.

Fare should be commensurate with distance travelled.

We moved here precisely because we appreciate the low tax environment, do not need these types of services and don't want to pay for them. We have varied schedules, and came from "big cities" that have nothing more than corrupt failed transit systems that are supported by mostly working taxpayers that have no use for them. They are inconvenient, time consuming, and only work if you happen to live right on a route, have an extremely predictable and routine schedule, and have the time to adjust your schedule. How many times have you gone to work at different times, or had to leave for appt., kids, etc.? This is why carpools have generally not caught on either. Just another bureaucracy. Now, ppl want to "demand" services that we'll all have to pay for. No thanks, we'll move again.

We need a cost affected plan that use mostly Fed/State funds

Public transportation is a vital service to the disadvantaged and low income. The City needs to step up the the responsibility of supporting this population segment.

Focus groups are fun! With this plan & our more than 60 years in transportation, this is gonna be a hoot!

The kids, elderly and working class would benefit greatly from a bus system but it needs to be affordable

A scheduled bus system would be useful in our city of elderly drivers with bad vision & bad driving skills as well as for those who drink then drive during our many events. I hear many people complain about being in a shuttle with others that are drunk and obnoxious which is not a good exampleship for our children or many visitors.

This isn't a survey. It is clearly biased and assumes that people want taxpayer funded, government run transportation. They don't!

I used the HAT fixed route service years ago, I would like to see it return. Suggest better promotion of the service with discounts or prizes to lure new passengers. Strongly suggest pick ups every 1/2 hour vs hourly as before. Thank you.

possibly go to las vegas area

We are seasonal residents.

I think it is a disgrace that the current Havasu Mobility refuses to let shoppers do a proper shopping trip, limiting us to only what we can carry. The carbon footprint, time involved and cost can be tripled or quadrupled as opposed to one complete shopping trip.

Children and working parents need this

Transportation is desperately needed. It's a win-win for the community. More people would be able to access events, shops too far to walk. During the Christmas a bus to see all of the Christmas lights for families. I do think we need a place to fly in and out of closer to us than Vegas or Pheonix. It makes traveling very difficult. It could bring in tourists year around and allow residents the opportunity to see family more often. I love it here but my only complaint is a 5+ hour round trip to pick up/drop off my family. My mother wont visit because of the time sitting is too hard on myself, with my chronic illness, and doesnt want me to do that drive. Transportation may help bring back flights to Laughlin (especially more direct flights) if advertised. There is so many positives to bringing in a great transportation system to our city!

Use a cross-section of ideas from other areas of the country

I work with older adults who live at home and find affordable transport to doctors to be an issue

As mentioned in this survey, I think the real opportunity here is taking advantage of the private sector Uber style taxi shuttles, interlinking that with a few standard City operated routes

Bring back transfer station and benches with shade/protection from the elements

If city bus is running we could go many places

None

Place yourself on this bus level, to get around, then decide. Please just bring back the transportation - what if this was you - living on just bare money each month. Help us Please.

I would have come to the open house but it would have cost me \$12 for a shuttle. Just about all my fellow low income Seniors do not have computers, I am so glad I am able to participate in this survey by mail. This service should be for ONLY full time residents.

Very Negative Survey!!!

Transit stops need to include out lower income apartments, Briarwood/Anacappa/Havasus Hills and Becket House

I pay \$6 one way for a ride. Its expensive and not worth it. I'm on a fixed income.

I think it is disgraceful that Havasu Mobility limits patrons to two bags.

For those who are unable to drive due to age related limitations, it is unlikely thy would be able to walk to a bus stop. Fixed routes wouldn't be much help. I doubt that a one size fits all system will meet the needs.

Fixed routes with departure times and fixed stops is awesome. like how they used to have..More Walmart and Mall runs... on Saturday and Sundays would be nice too. I enjoyed all of it.

Worth while effort to make it happen for our growing community.

No ride charge for low income

Most of the survey does not apply to me as I still drive and also have family here

Lets help our people who love living here especially the one who are struggling to stay and live here with their families.
Thank you

